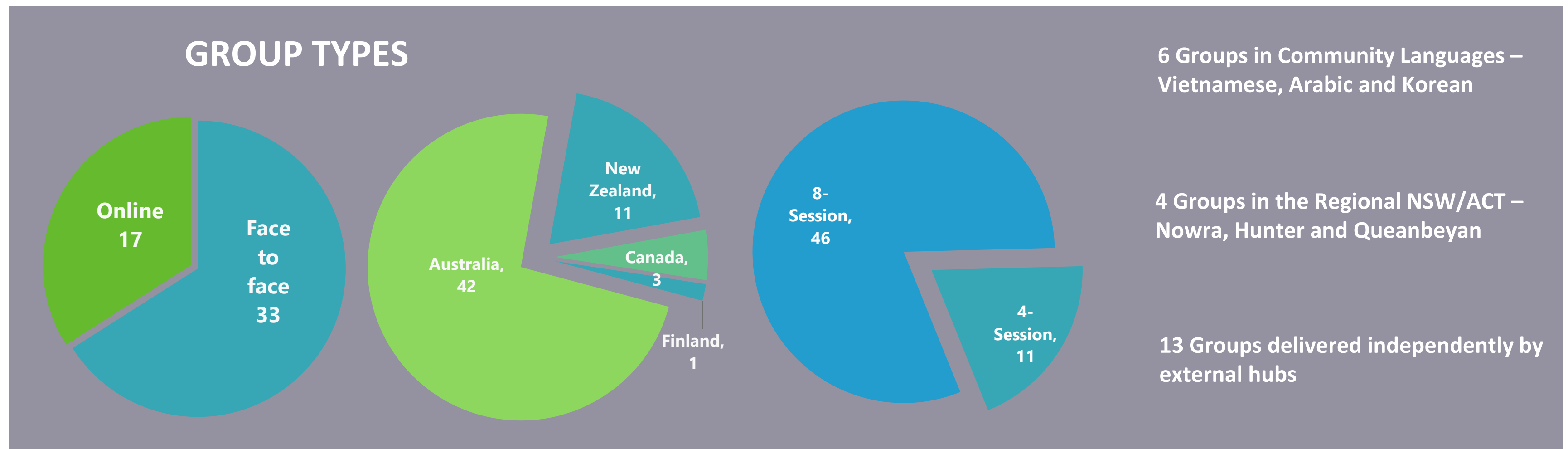
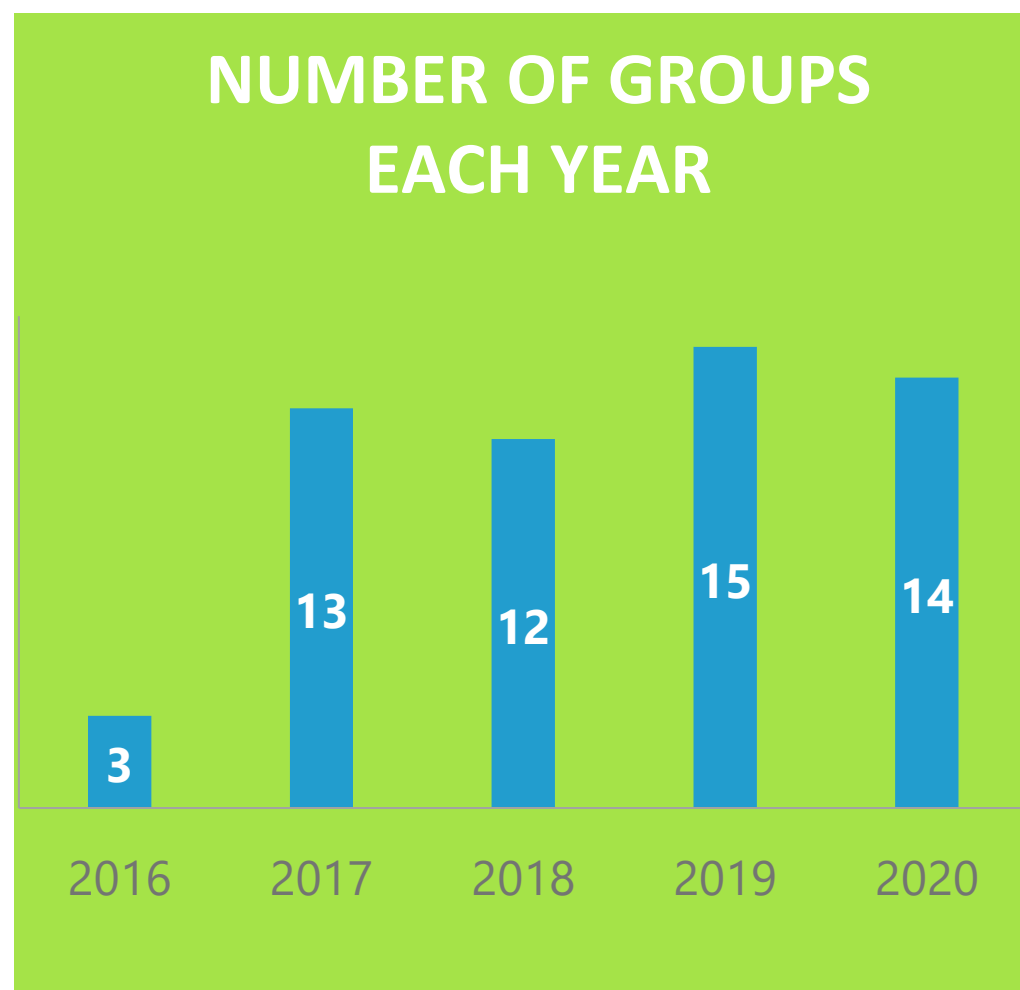
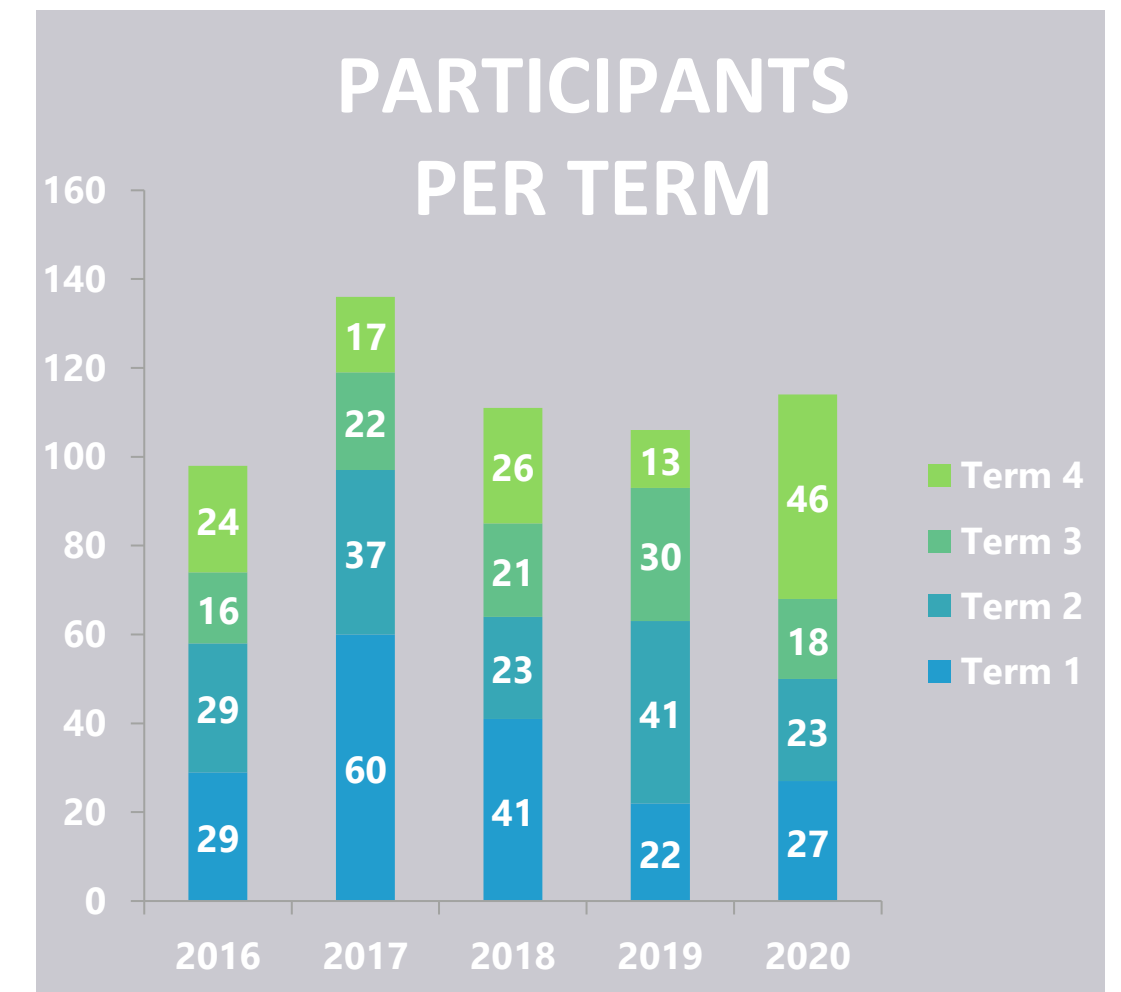
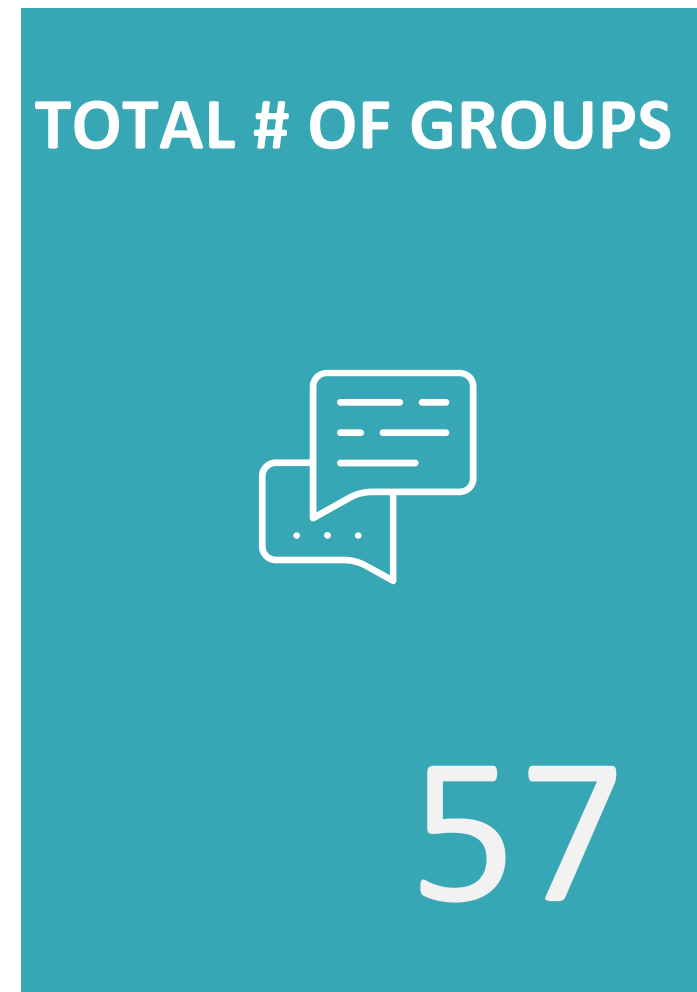
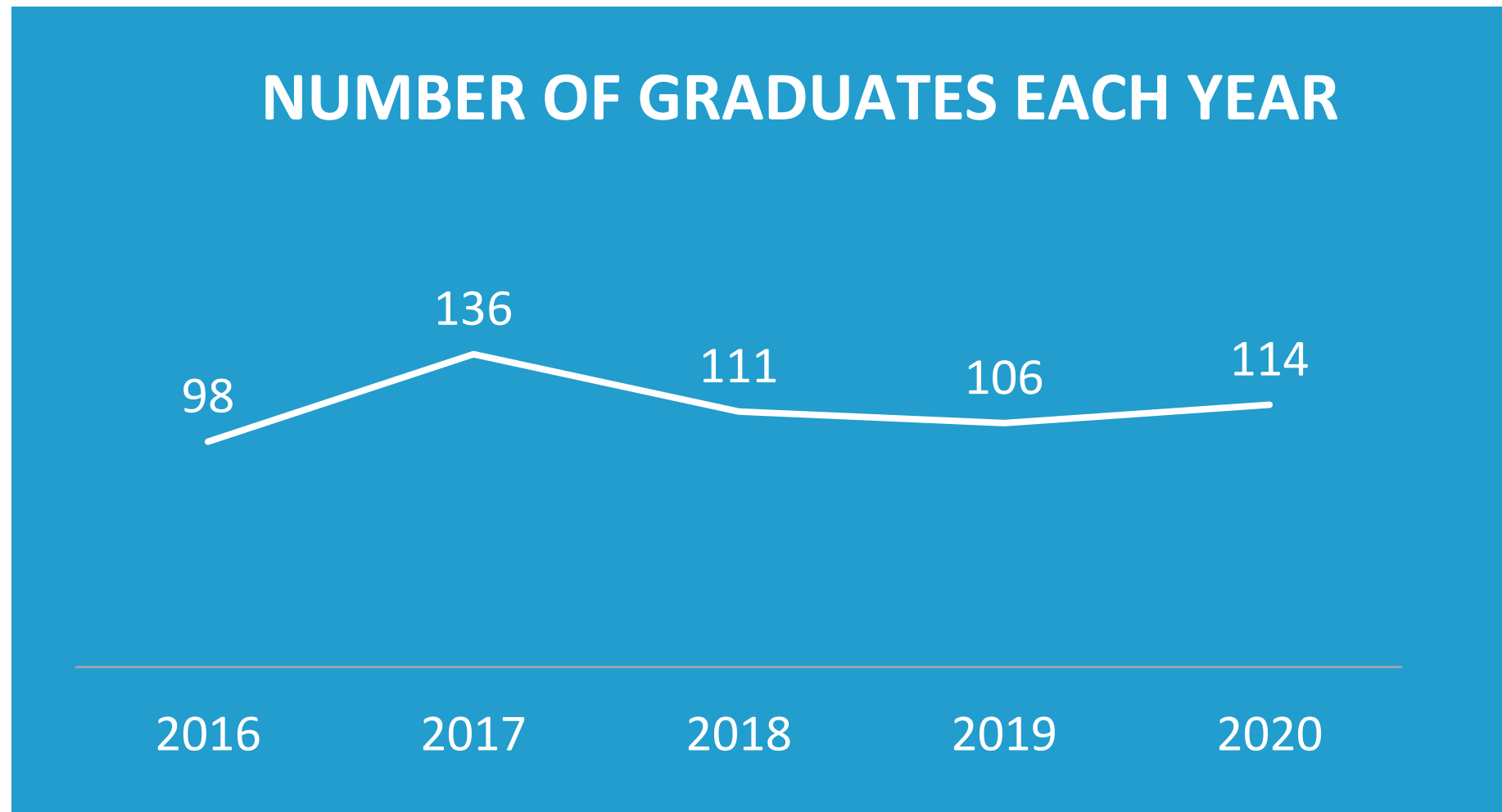


NOW AND NEXT PROGRAM

OVERVIEW OF TIMELINE, PARTICIPANTS AND GROUPS AT THE END OF 2020



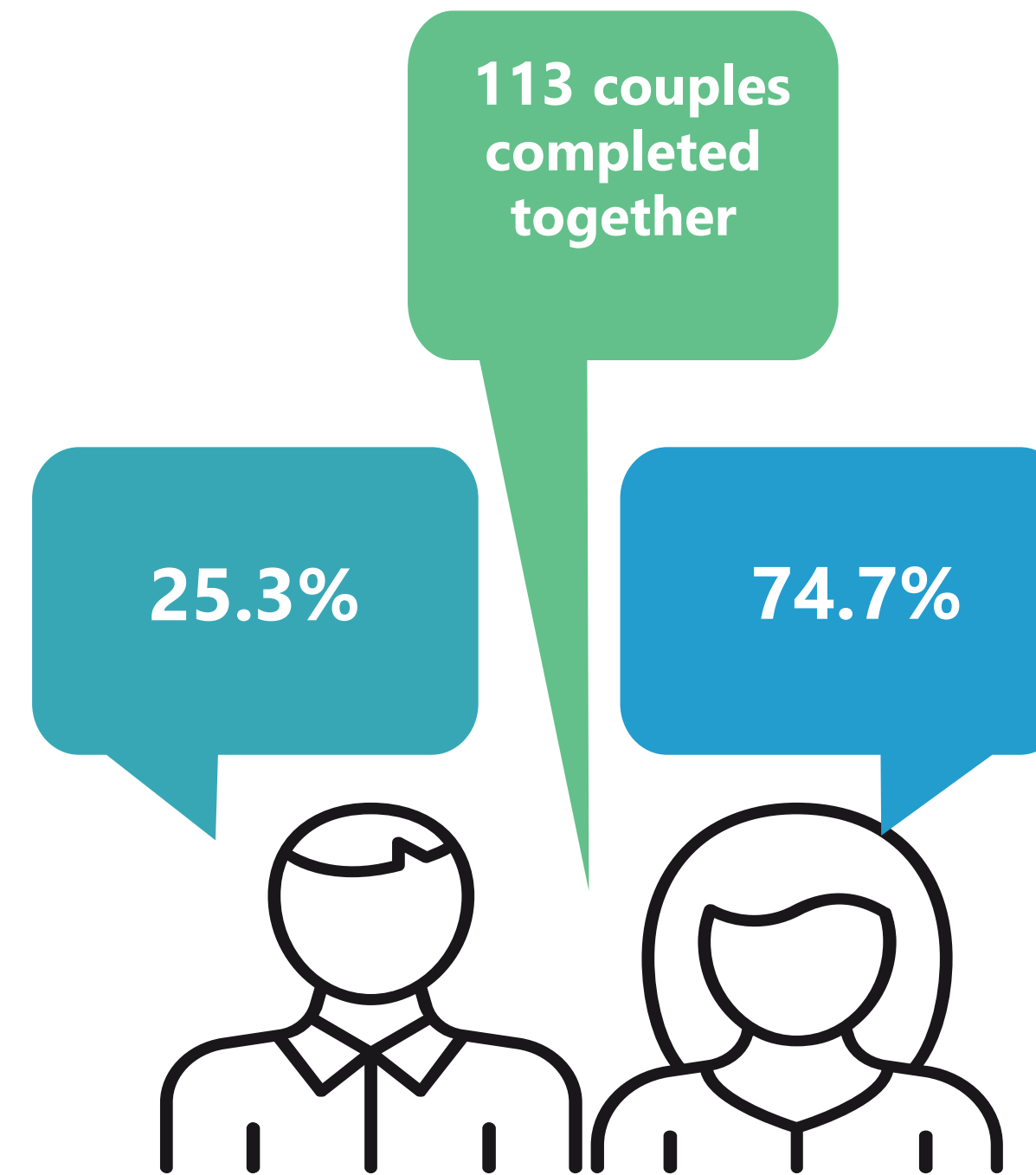
DEMOGRAPHIC SUMMARY

NOW AND NEXT PROGRAM

PARTICIPANTS RESIDING COUNTRY



GENDER & COUPLES



CULTURALLY & LINGUISTICALLY

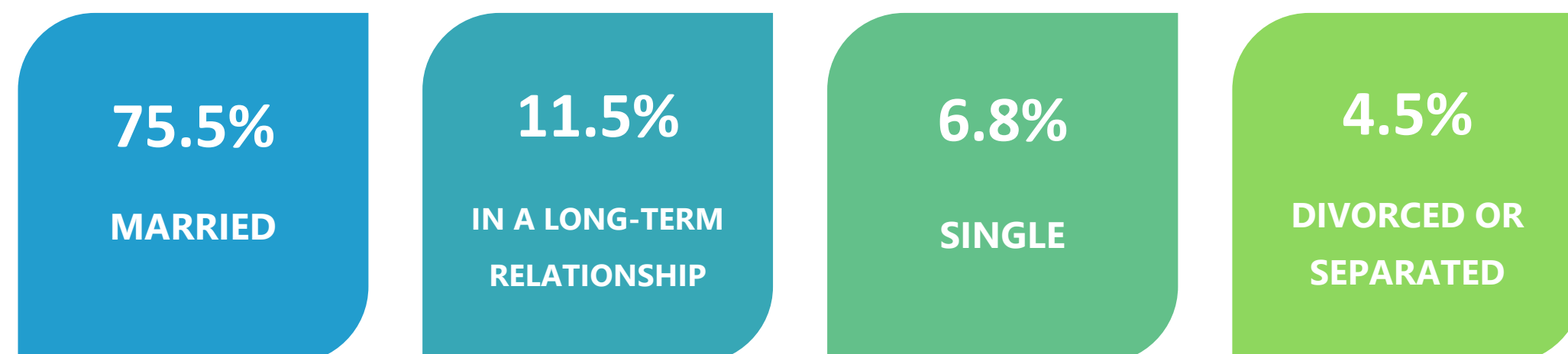
DIVERSE FAMILIES [CALD]

513 FAMILIES FROM 51

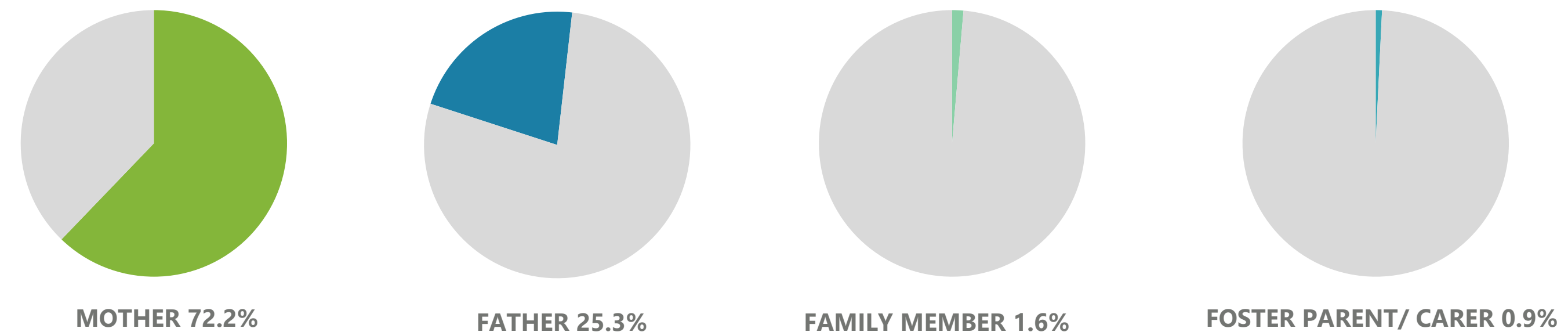
DIFFERENT ETHNICS
BACKGROUNDS



PARTICIPANT RELATIONSHIP STATUS



RELATIONSHIP TO CHILD



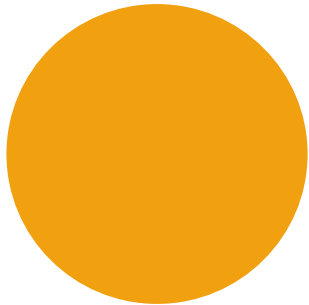
PARTICIPANT COUNTRY OF ORIGIN

NOW AND NEXT PROGRAM



51

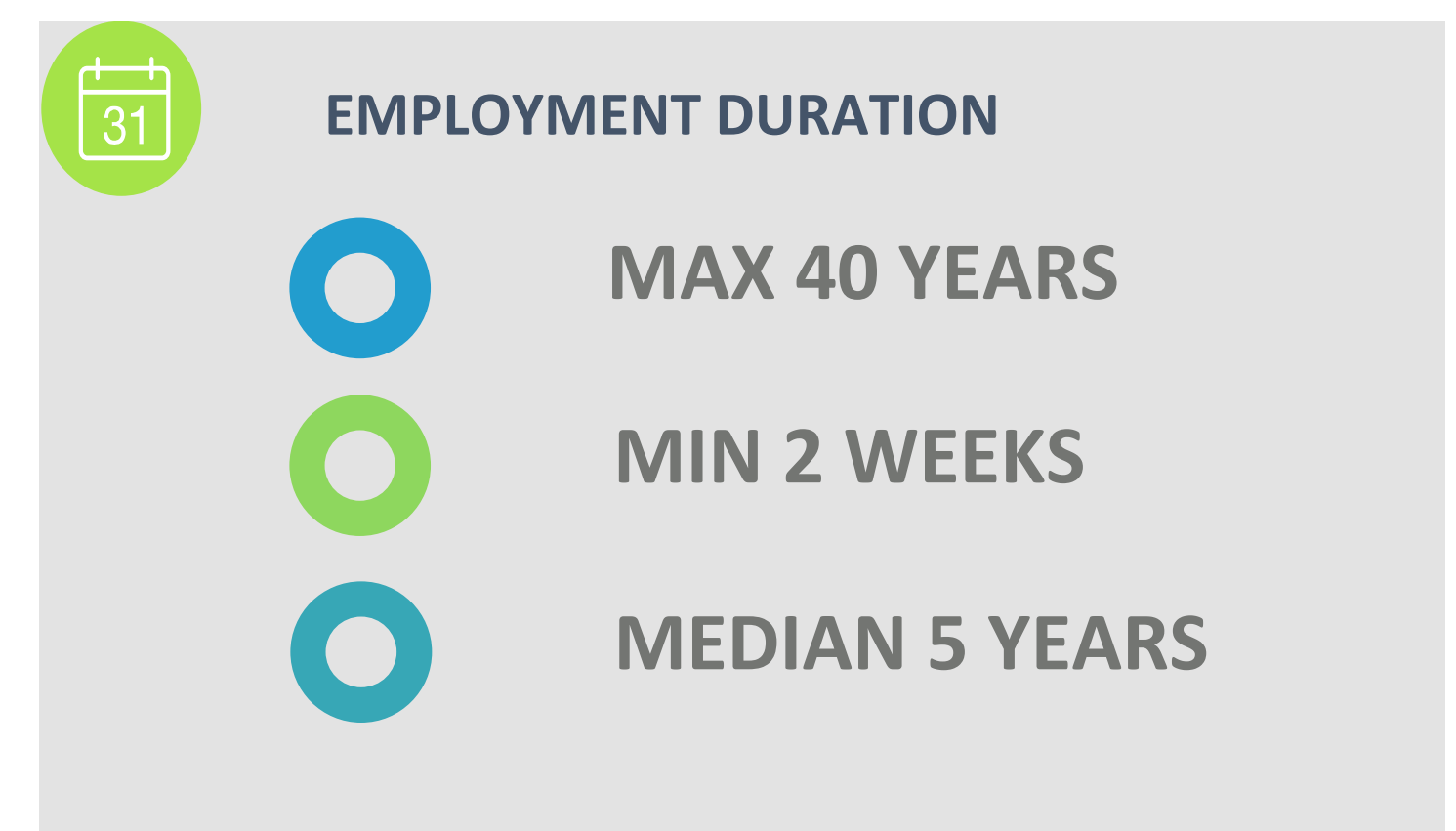
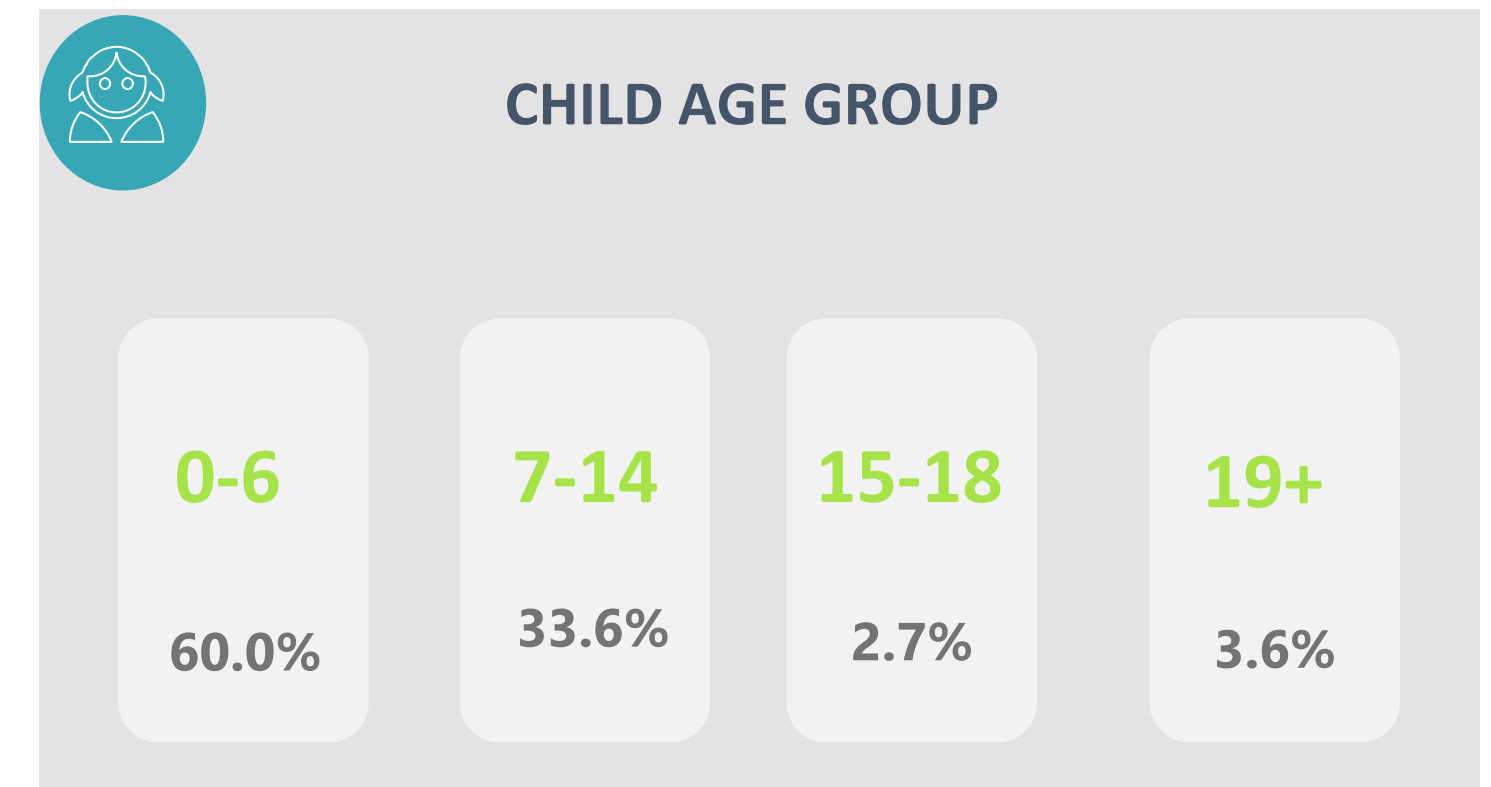
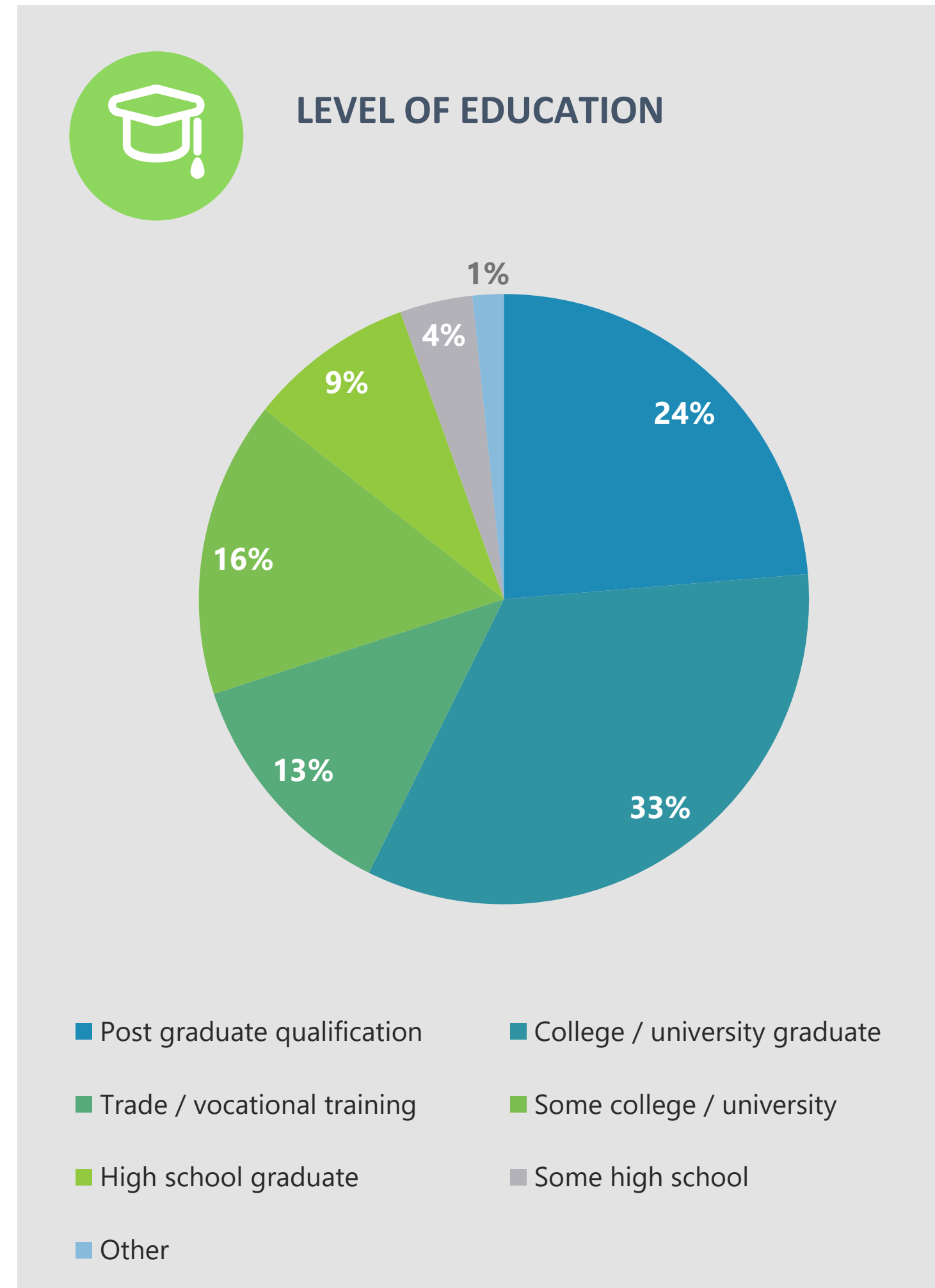
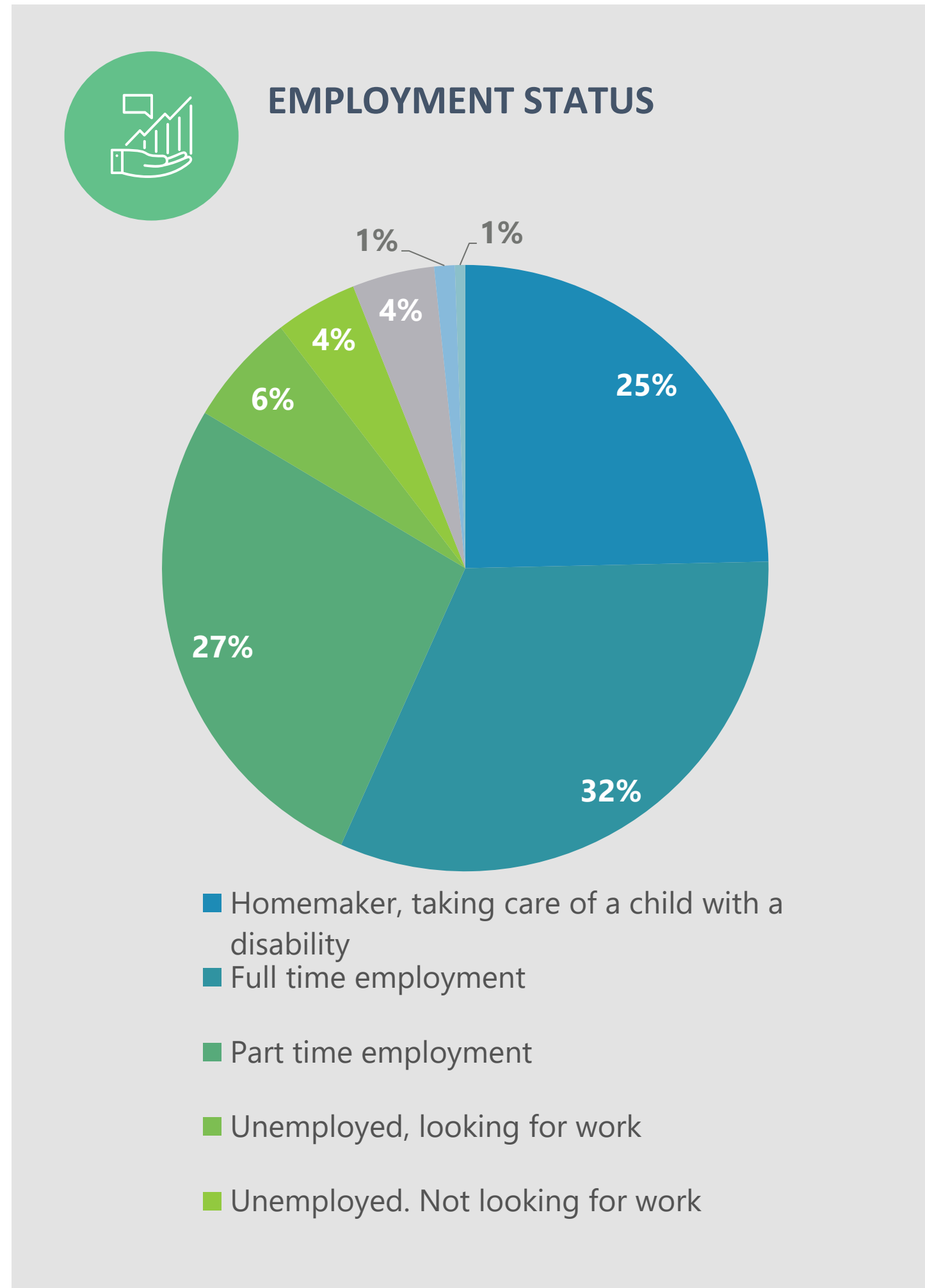
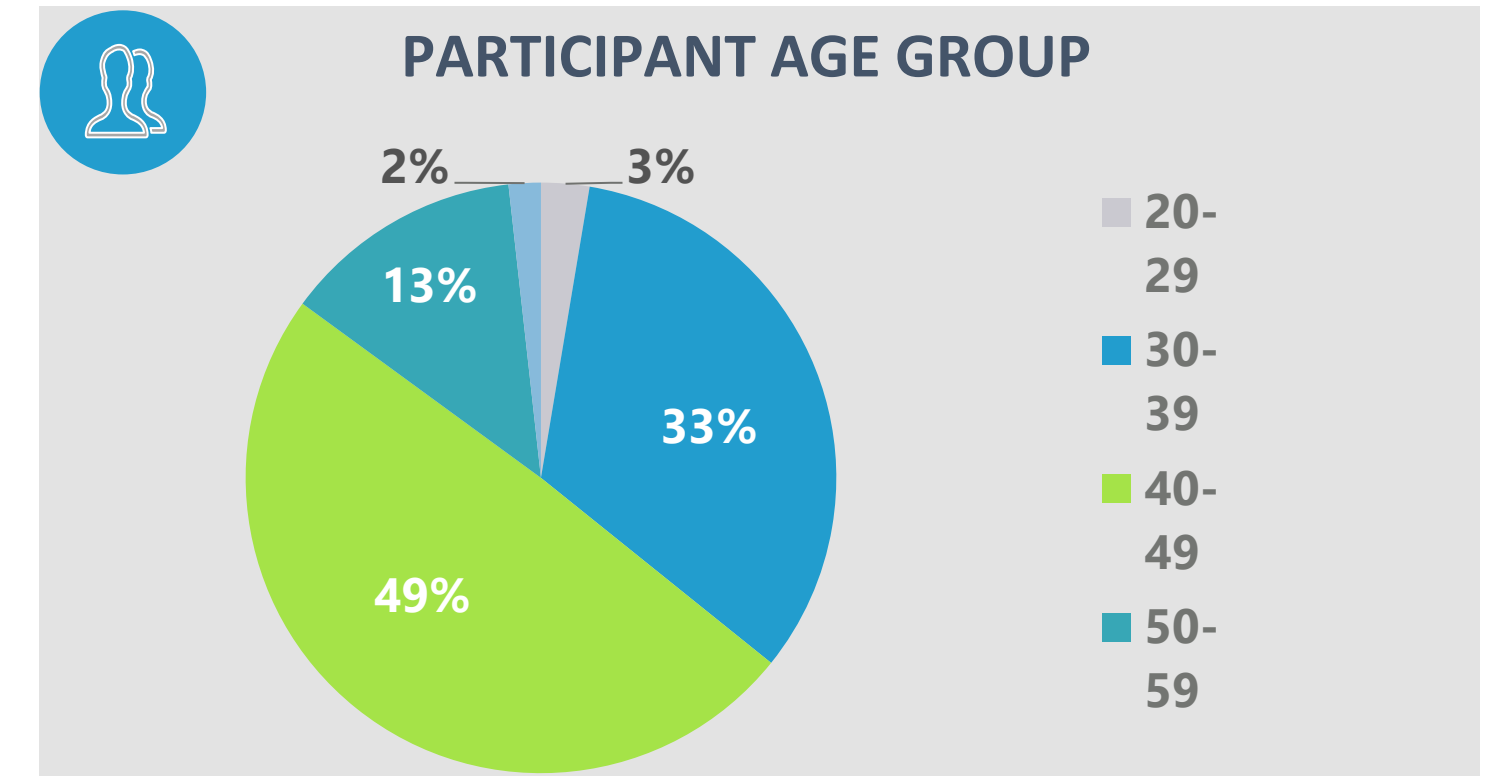
DIFFERENT COUNTRY OF ORIGINS



LARGER DOTS REPRESENT BIGGER NUMBERS

EDUCATION & EMPLOYMENT OF PARTICIPANTS

NOW AND NEXT PROGRAM



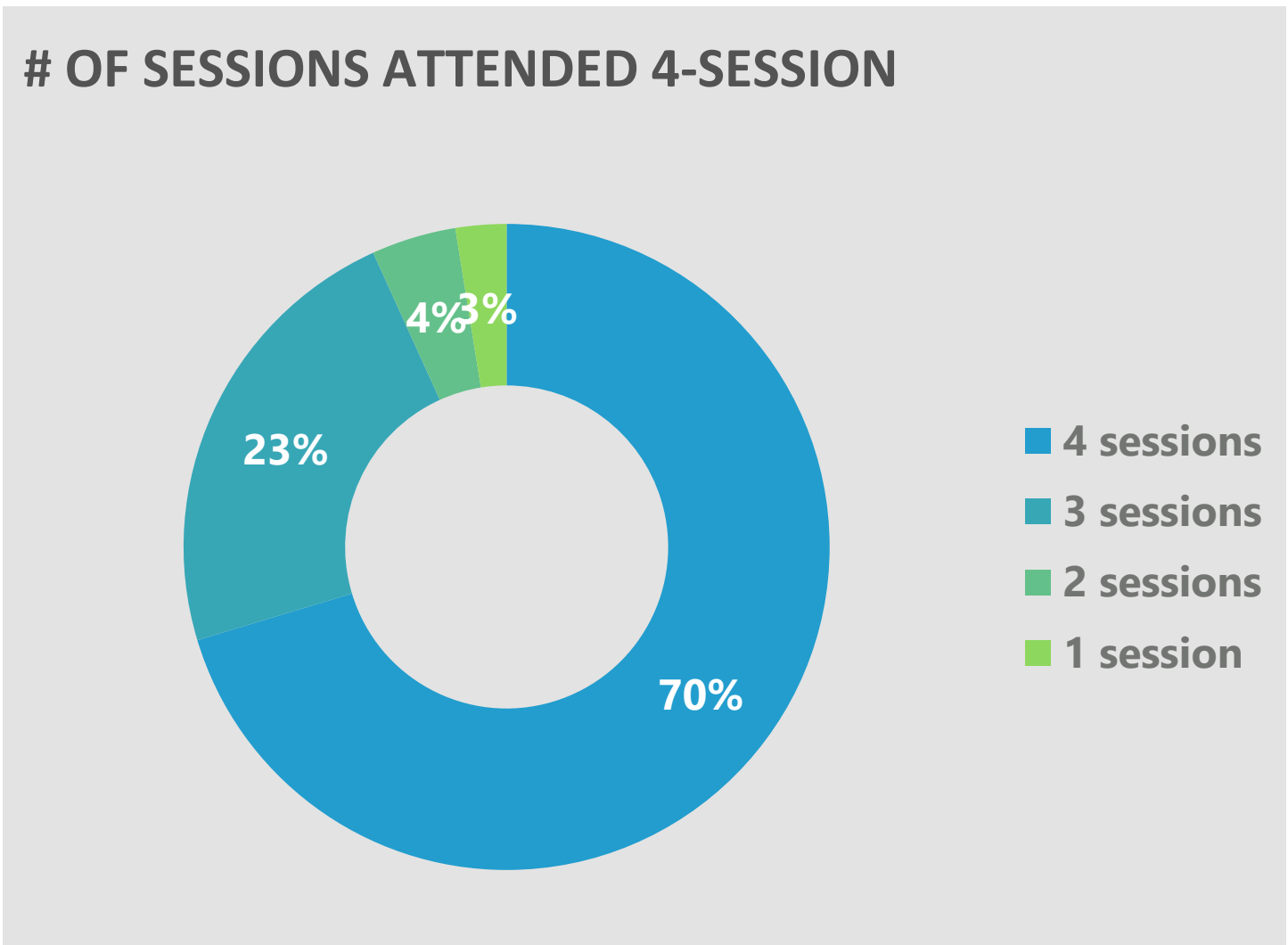
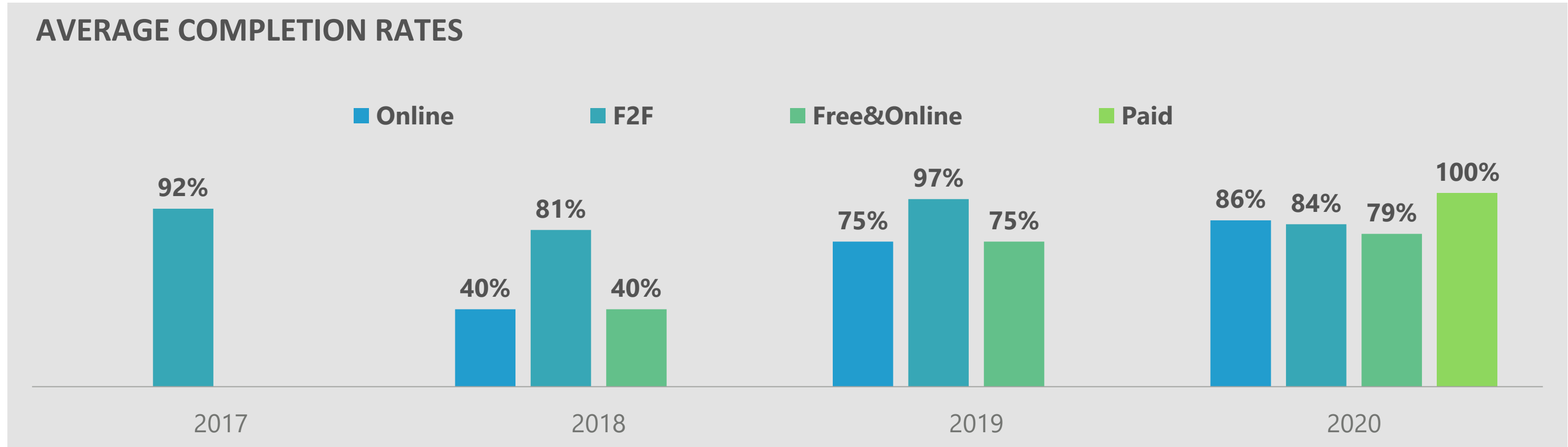
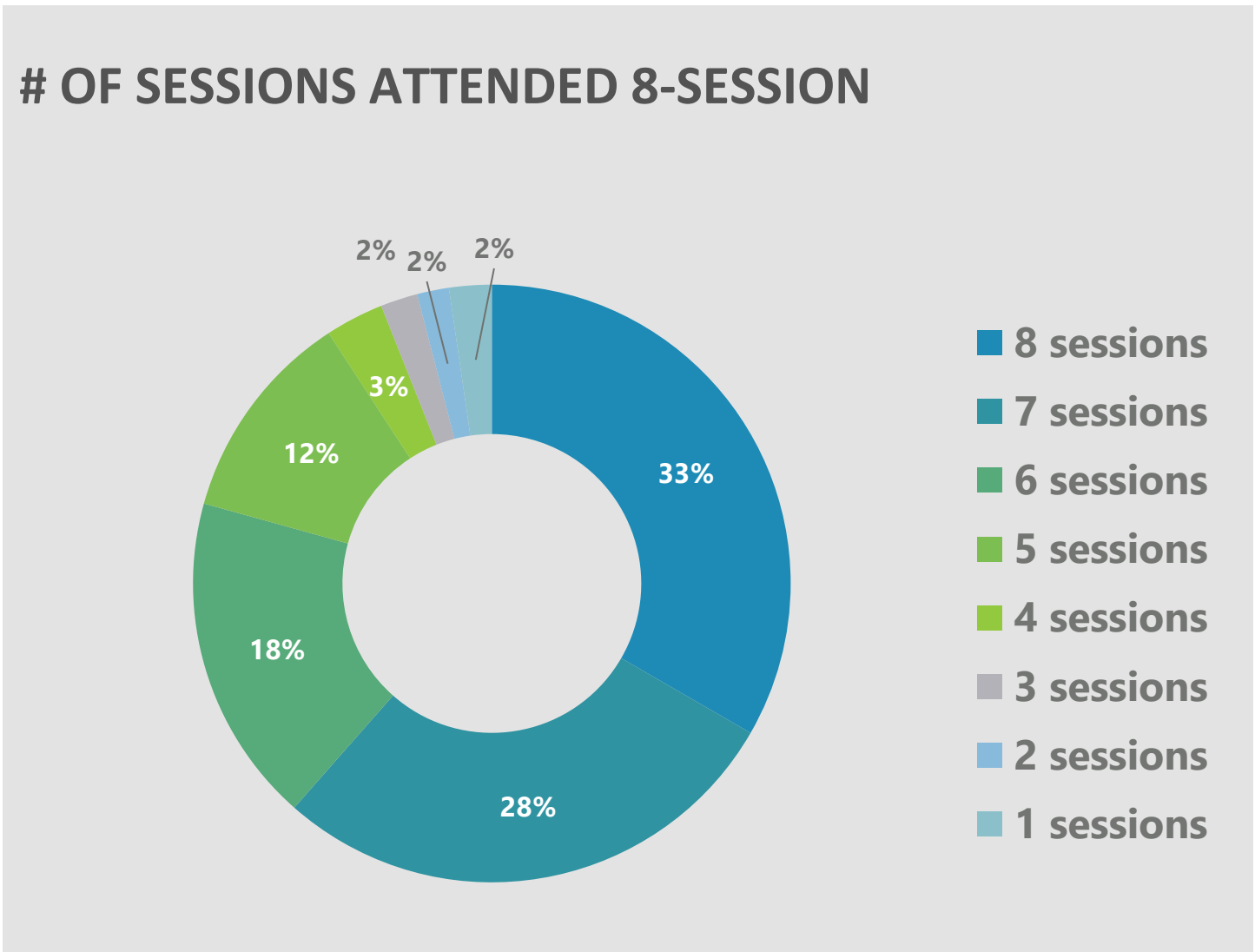
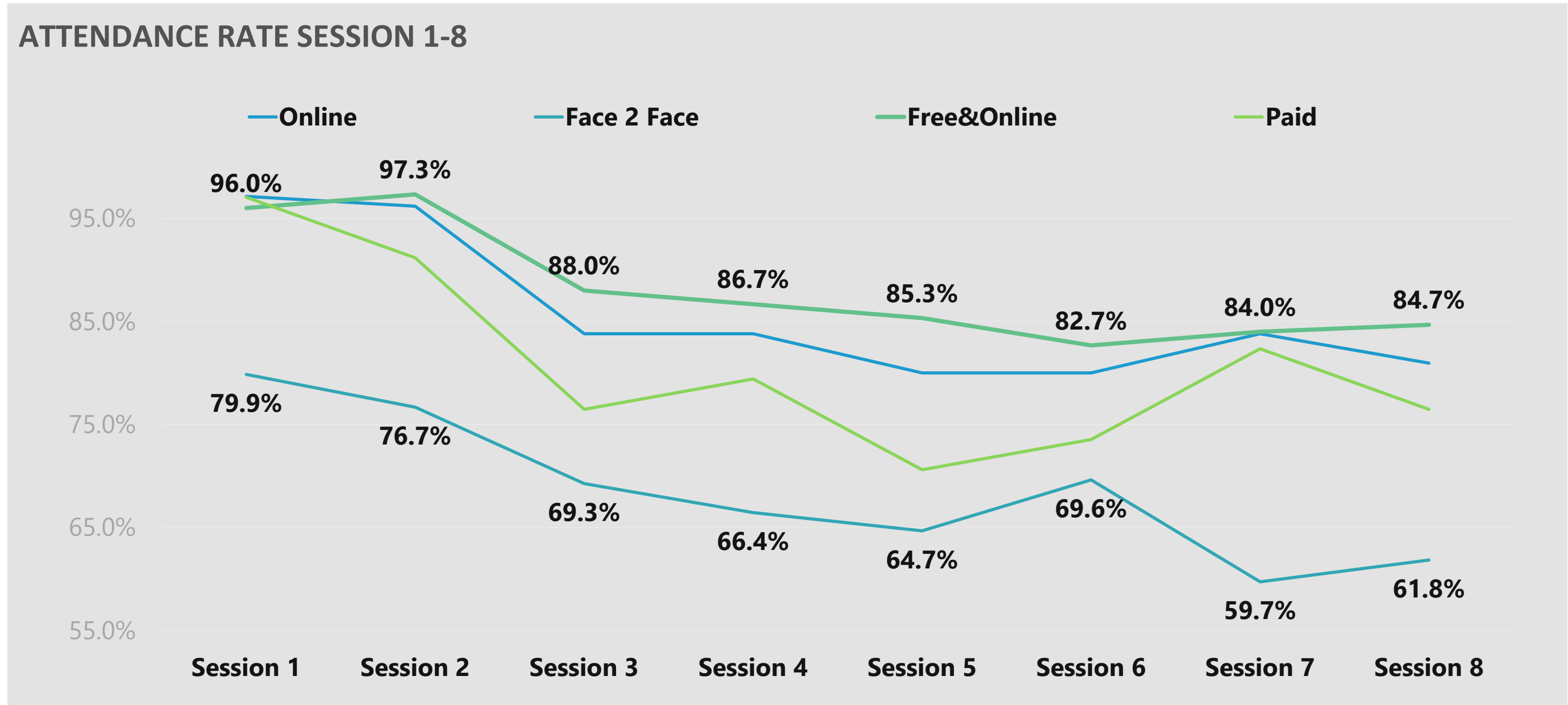
ATTENDANCE SUMMARY

NOW AND NEXT PROGRAM

Online program attendance is higher than the face to face one

Paid program completion rate is higher than the free one

More than 60% participants attending 7 or 8 sessions



COMPLETION RATE

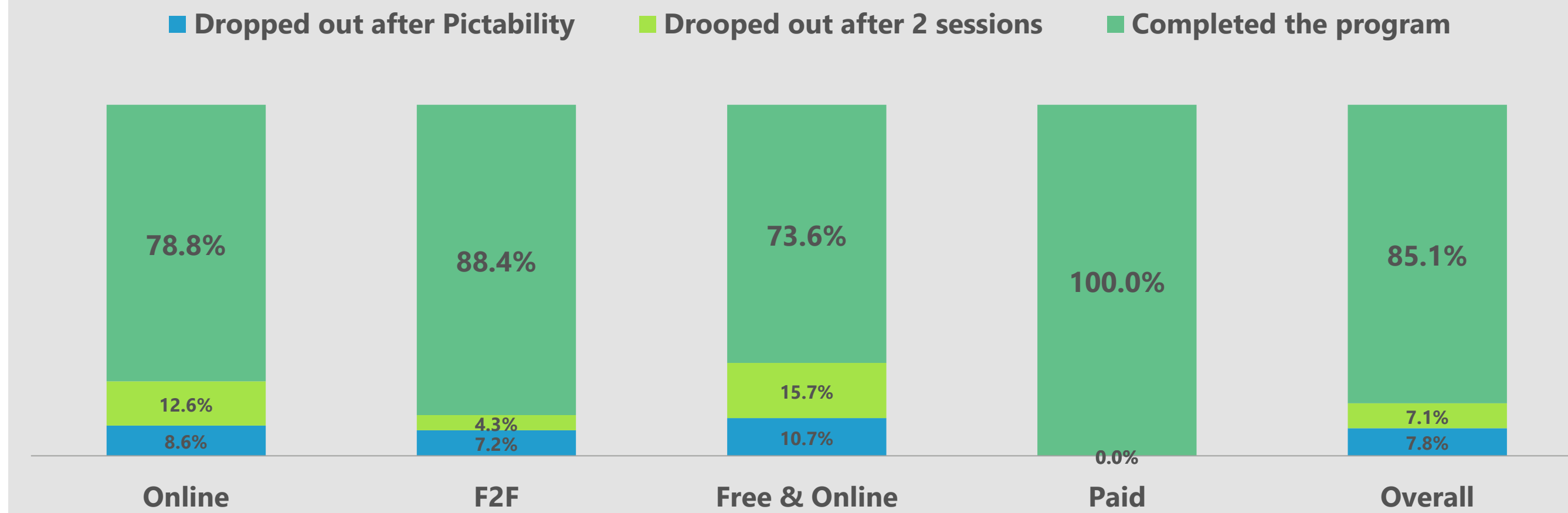
NOW AND NEXT PROGRAM

Overall completion rate is on average 85.1%

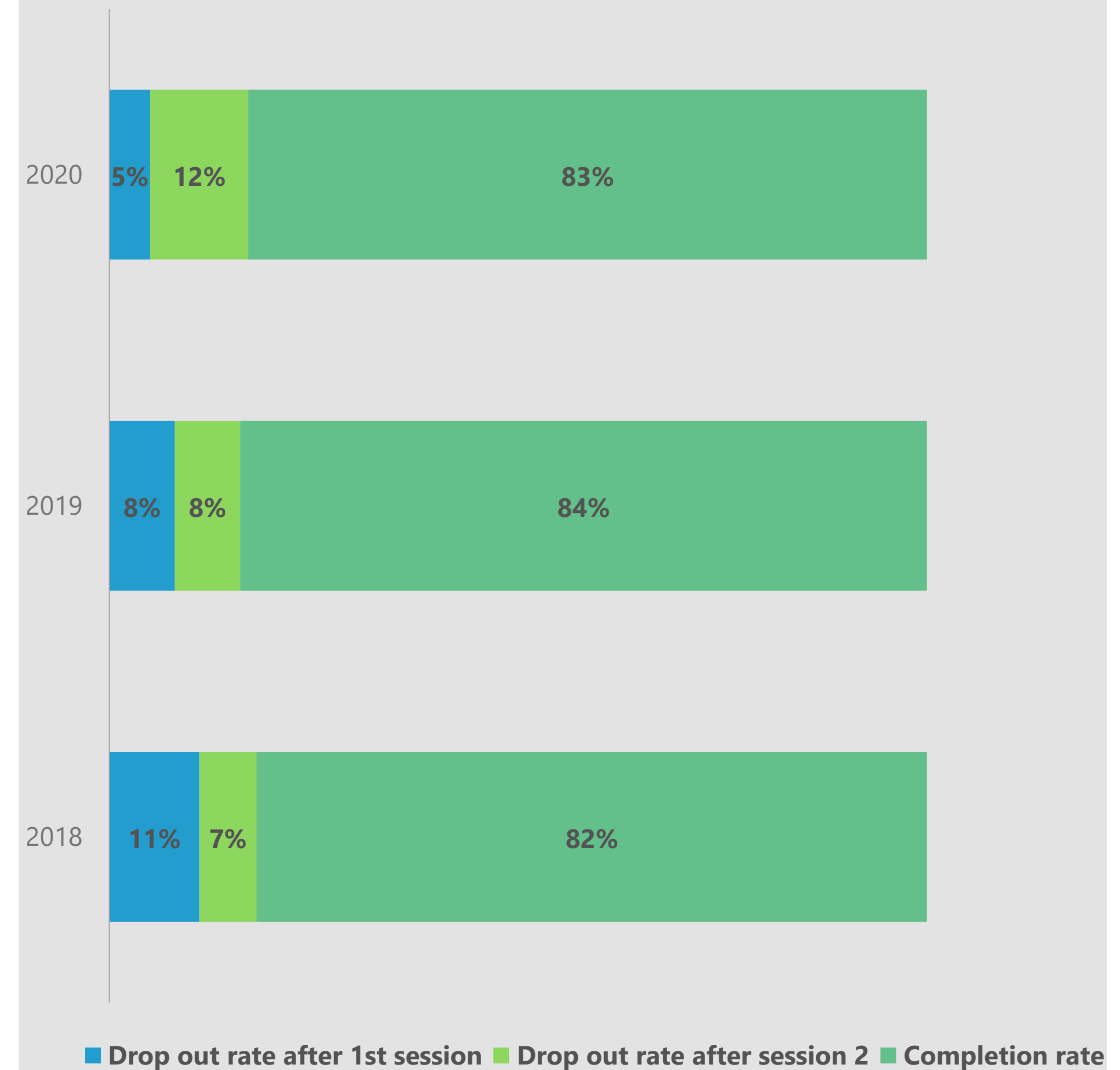
Free online program completion rate is the lowest on average 73.6%

On average 50% dropouts are happening after 1st session. However, this ratio is declining

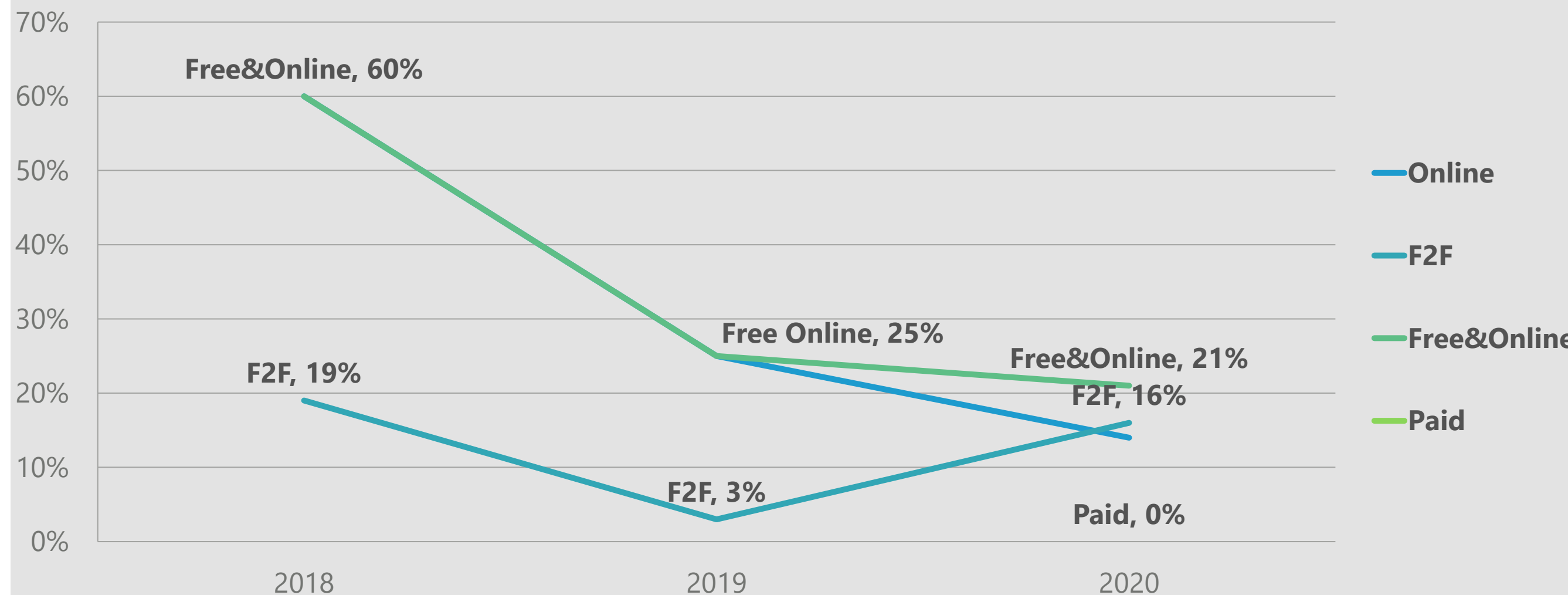
AVERAGE DROP OUT AND COMPLETION RATES (EXC. 2016-2017)



AVERAGE DROP OUT AND COMPLETION RATE OVER TIME

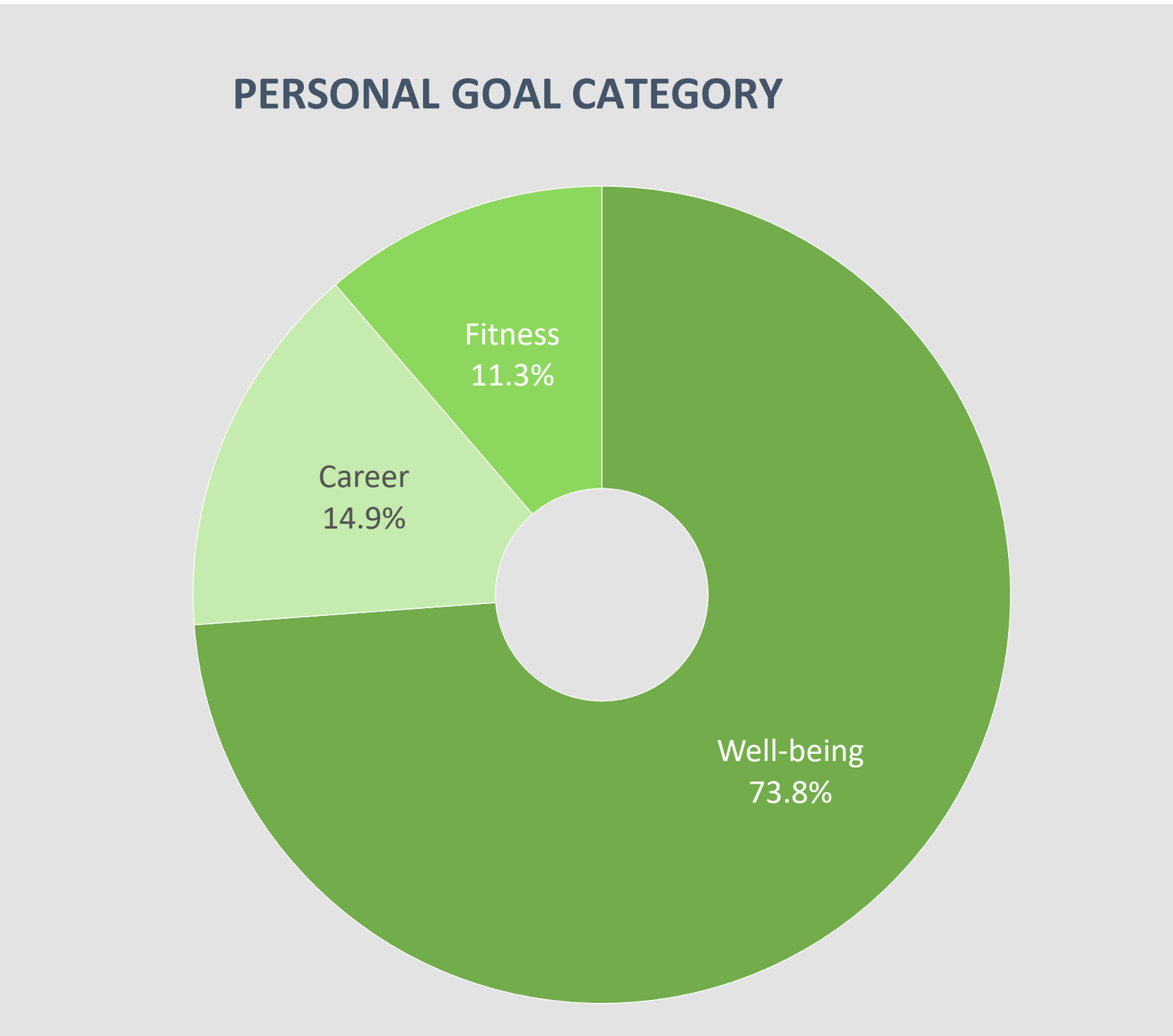
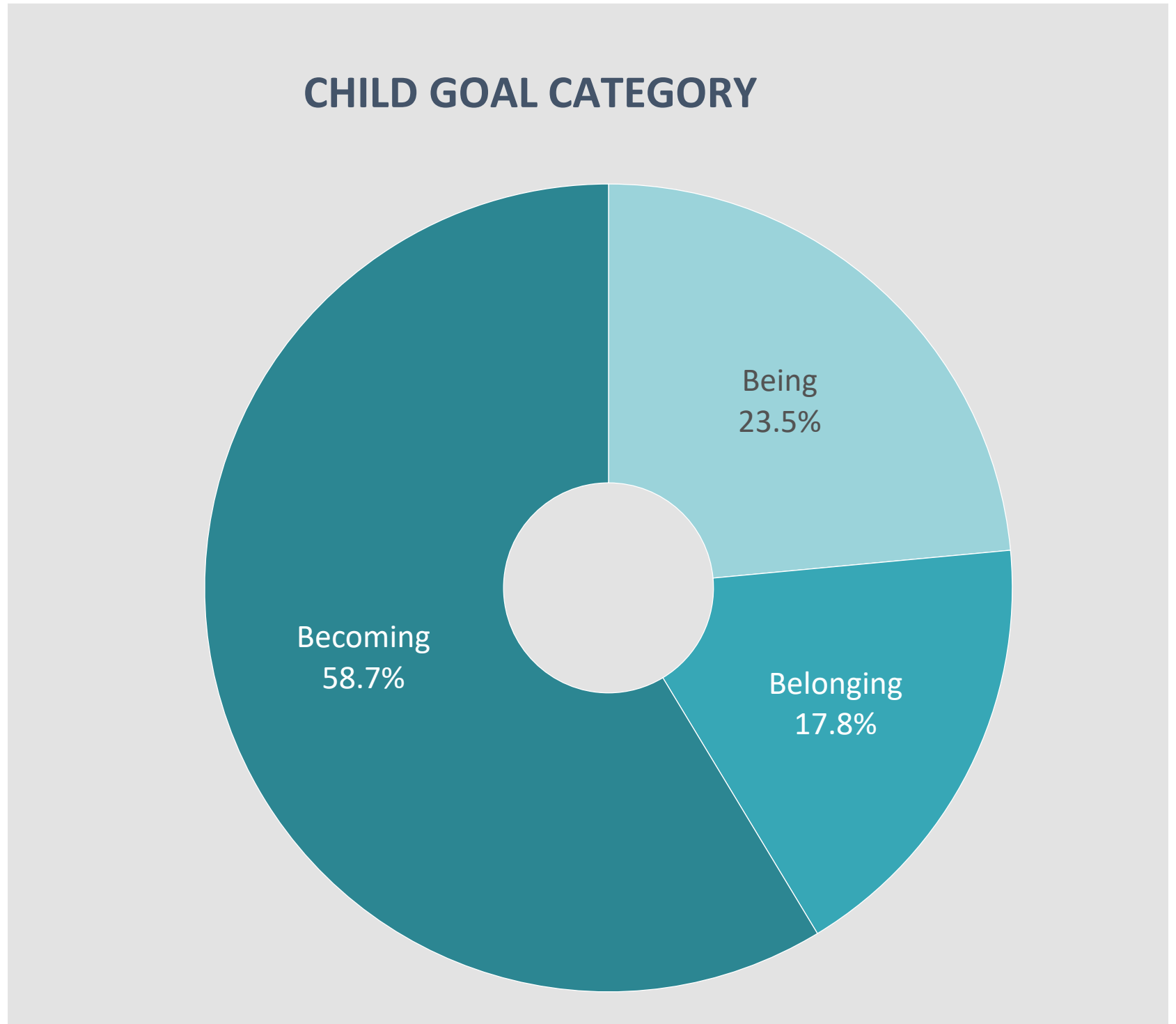
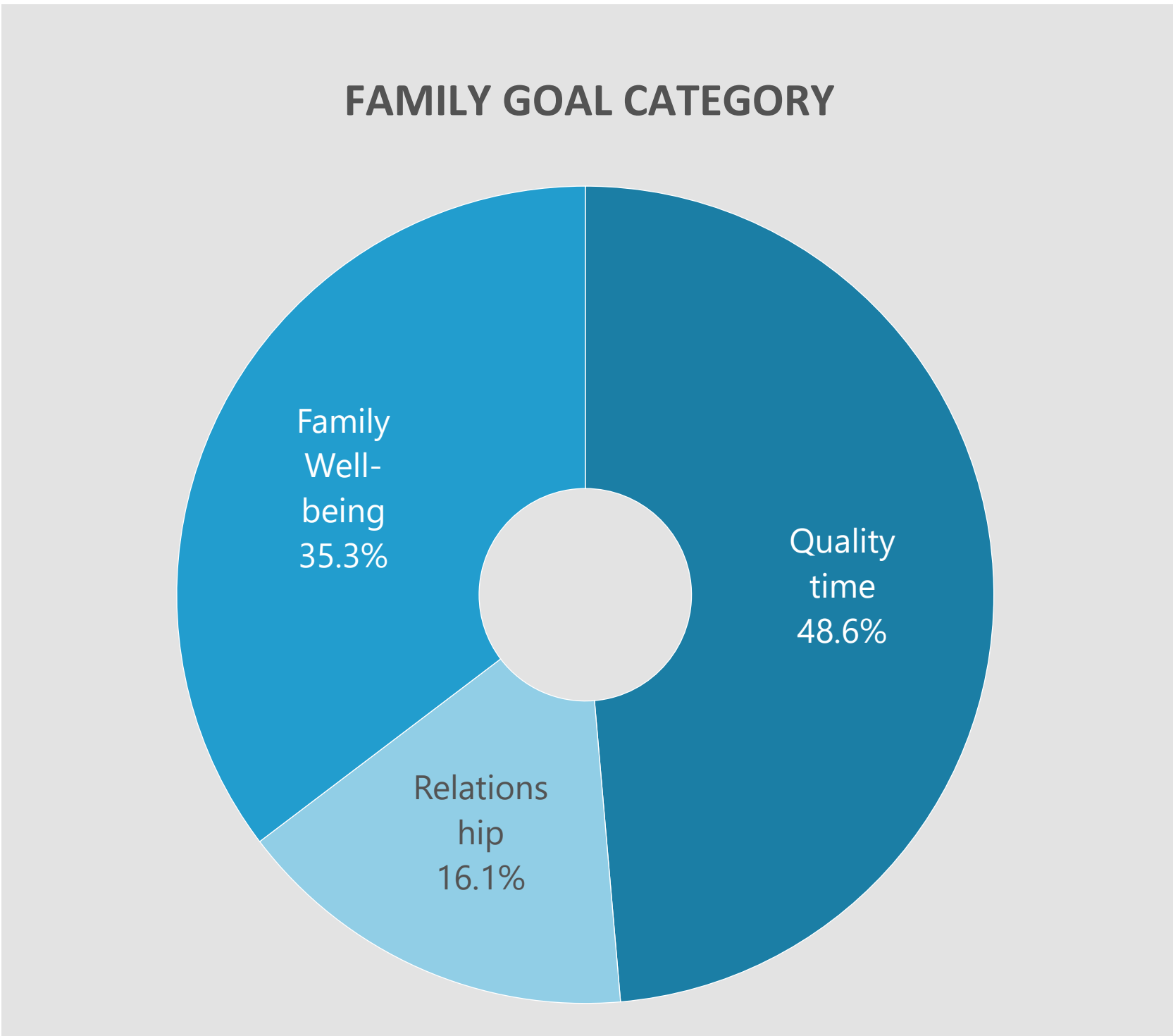
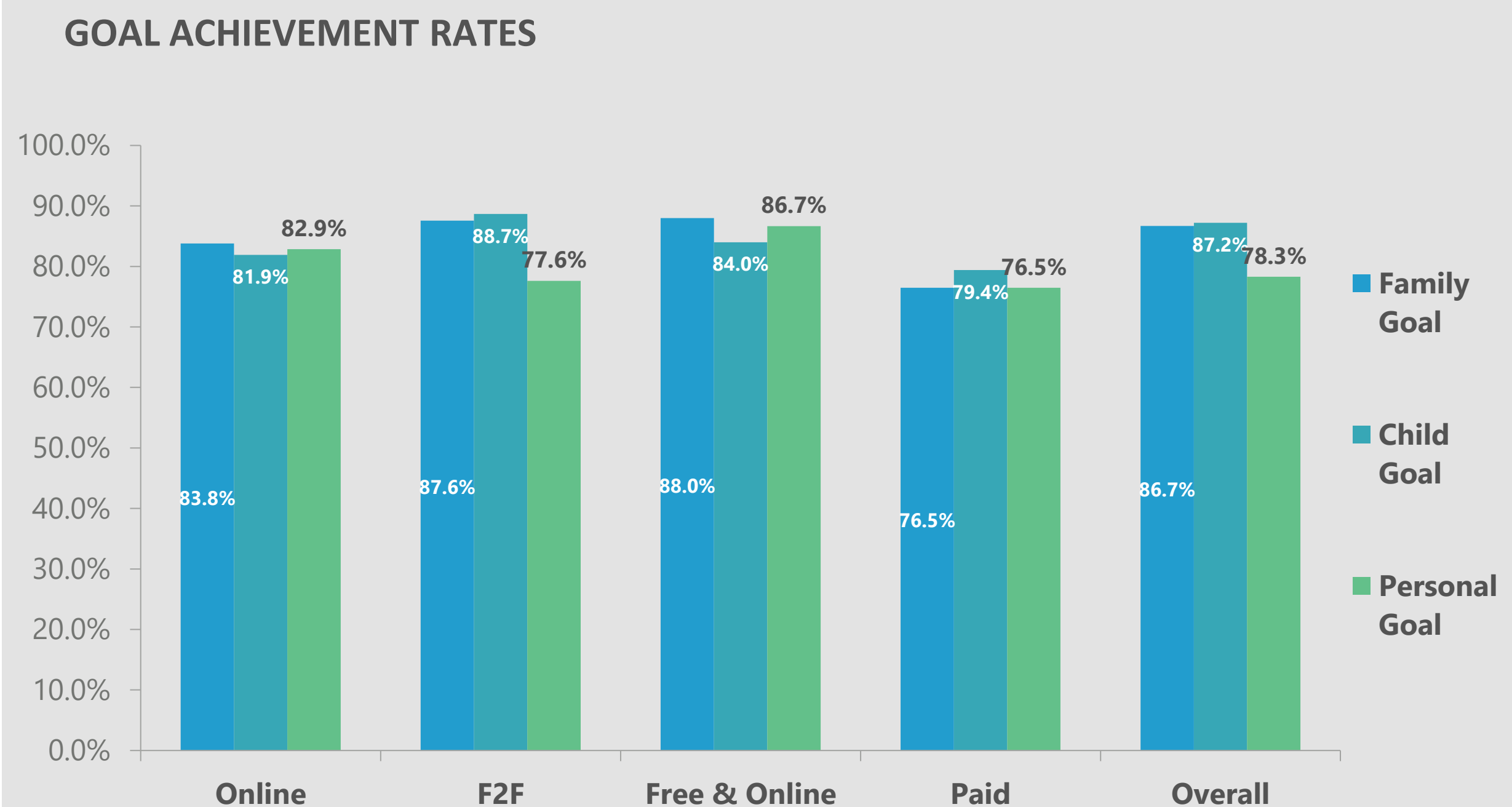
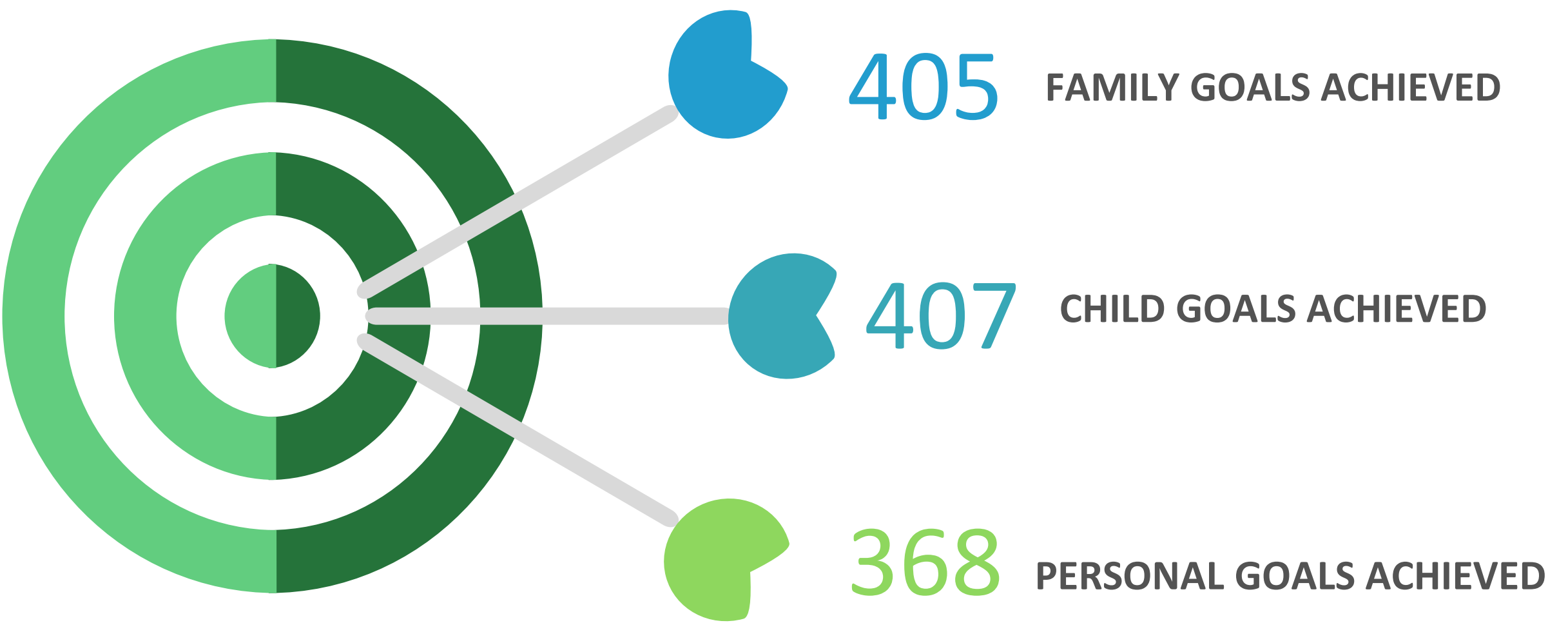


DROP OUT RATE



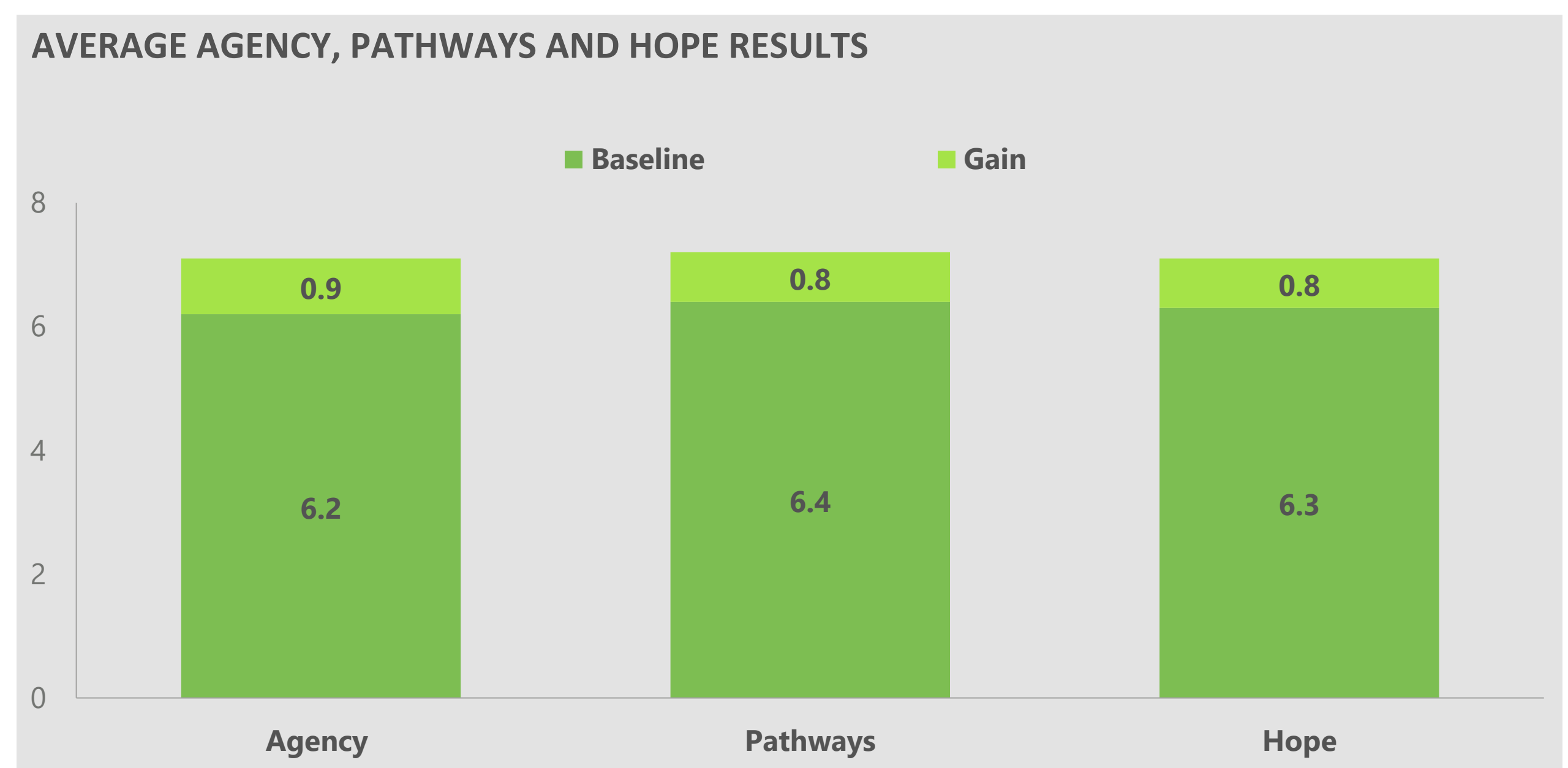
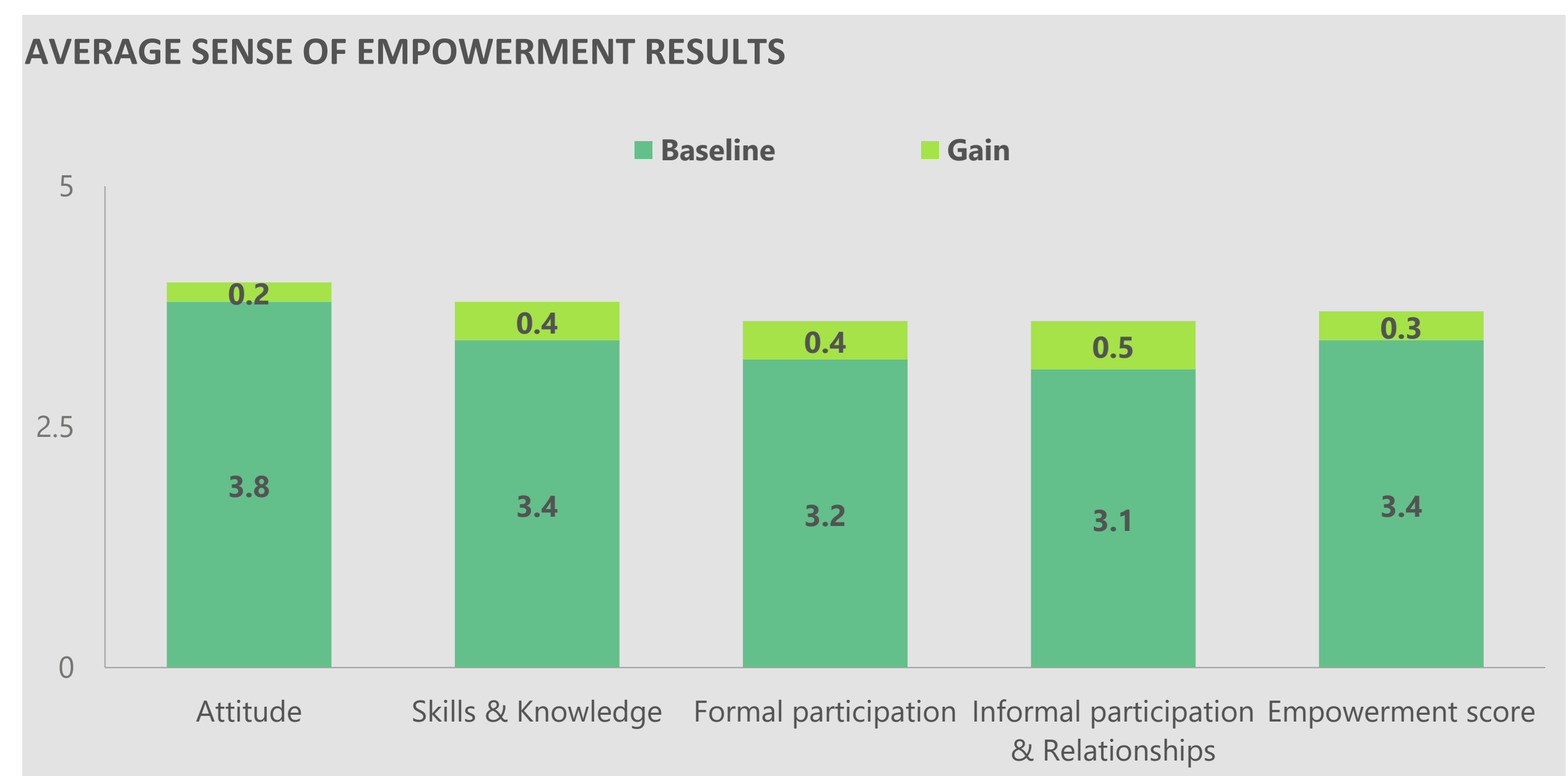
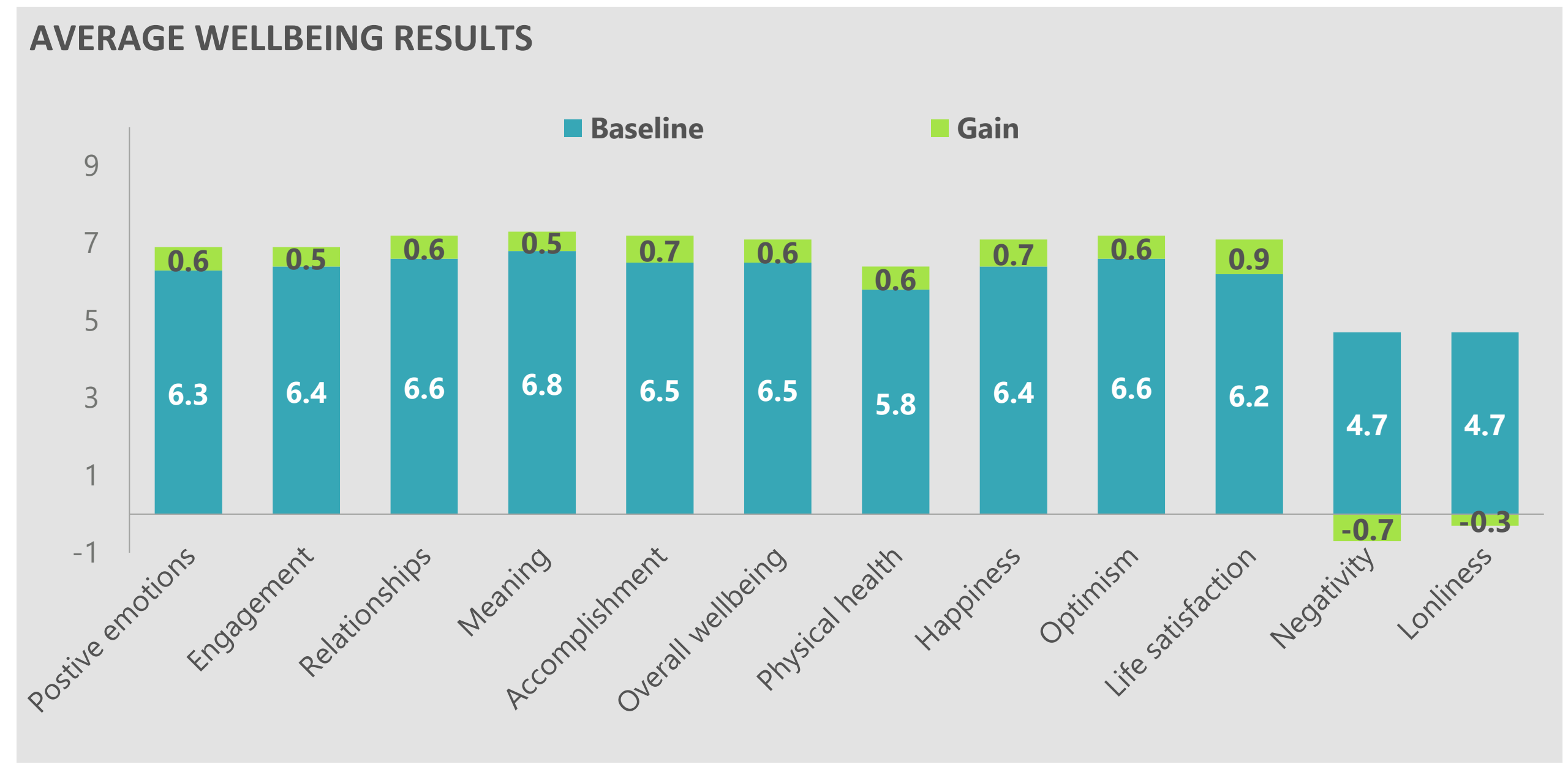
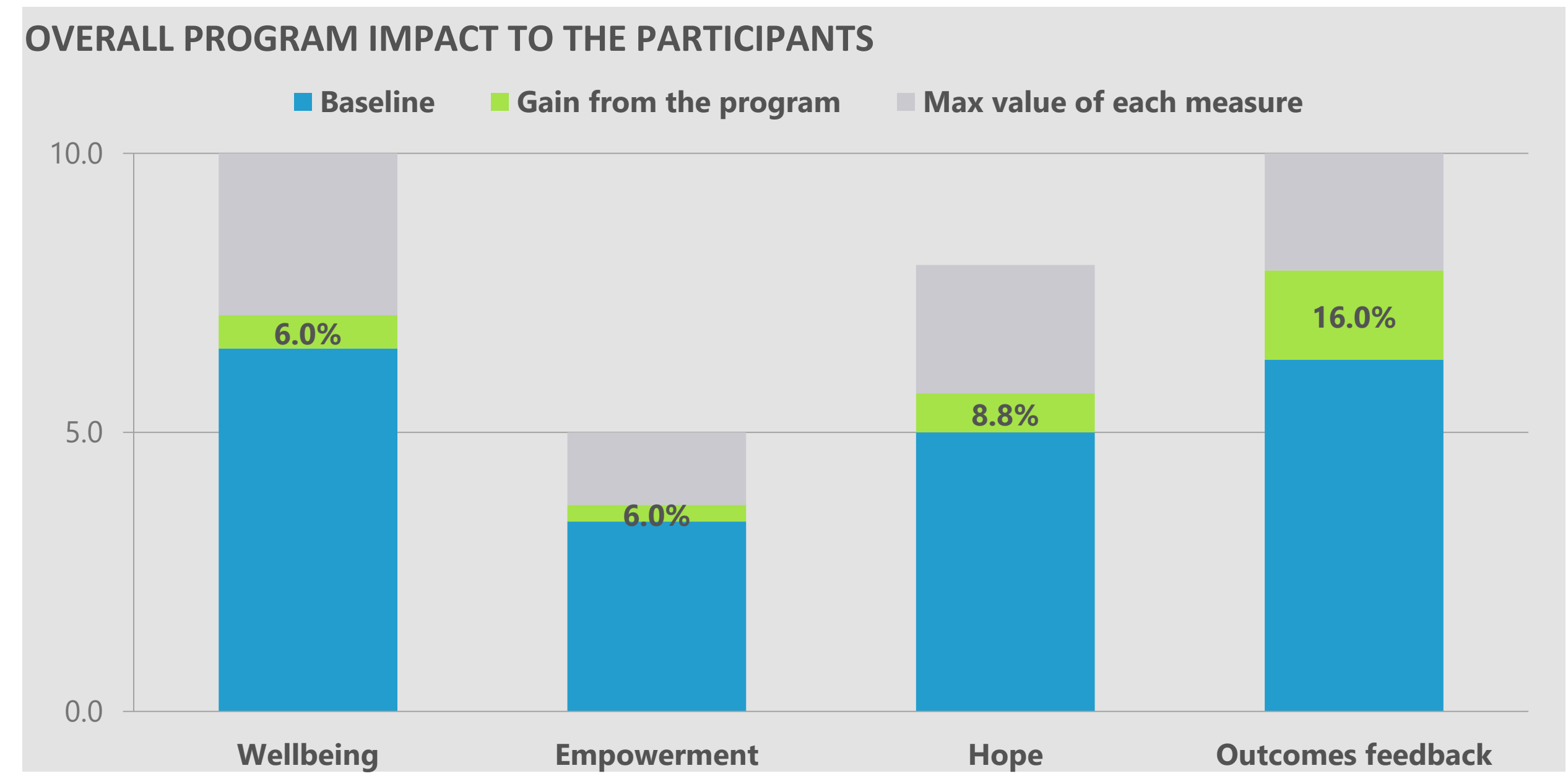
GOALS SUMMARY

NOW AND NEXT PROGRAM



PROGRAM IMPACT

NOW AND NEXT PROGRAM

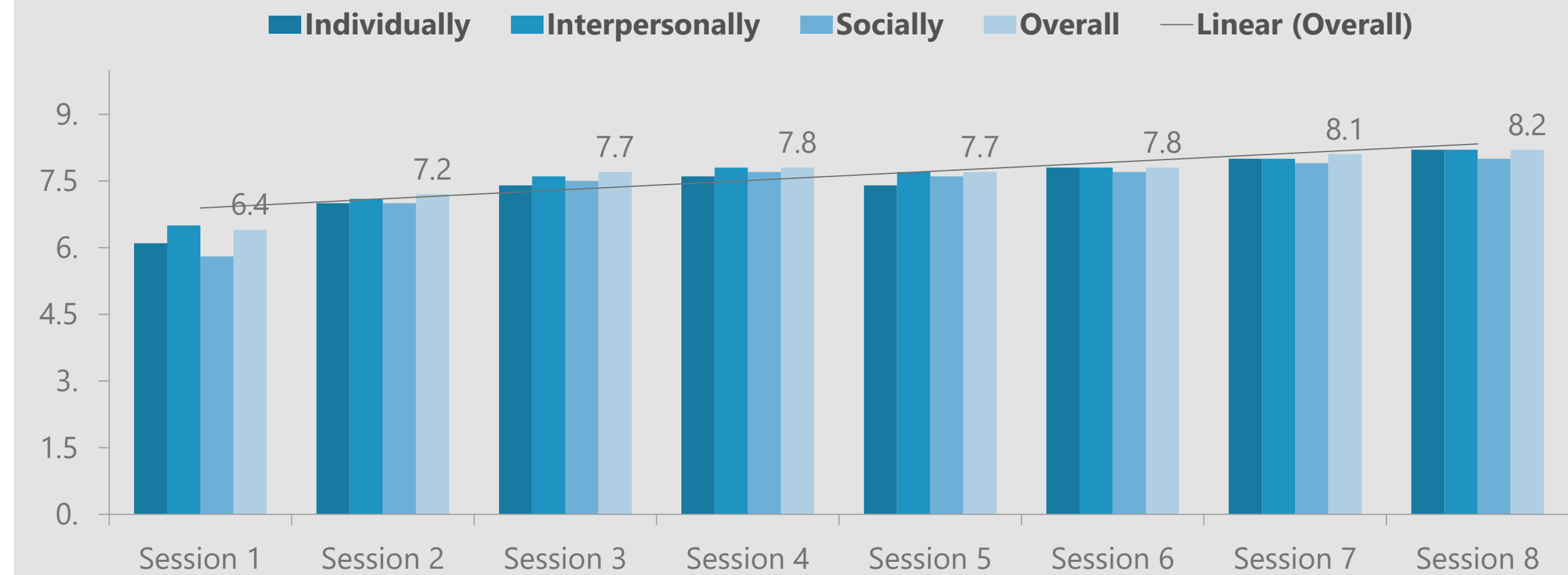


PARTICIPANT WELLBEING DURING THE PROGRAM

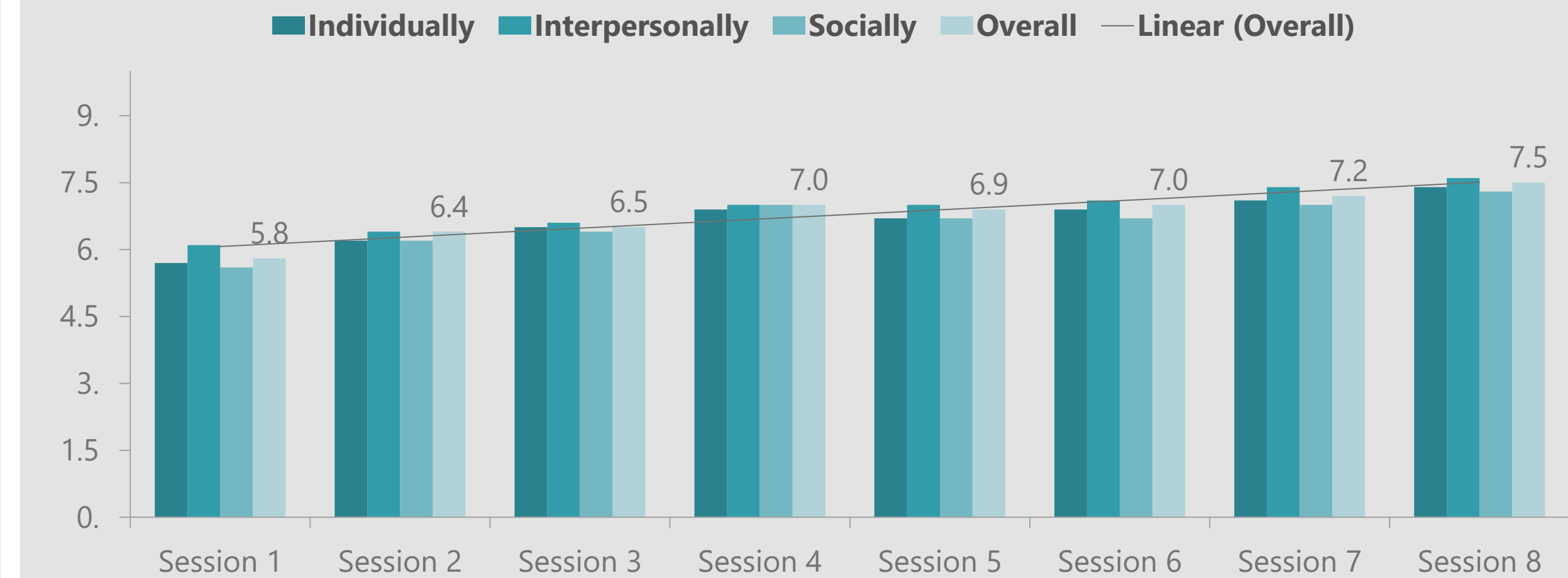
NOW AND NEXT PROGRAM

Looking back over the last week, including today, help me understand how you have been feeling by rating how well you have been doing in the following areas of your life, where the marks to the left represent low level (0) and the marks to the right indicate high level (10).

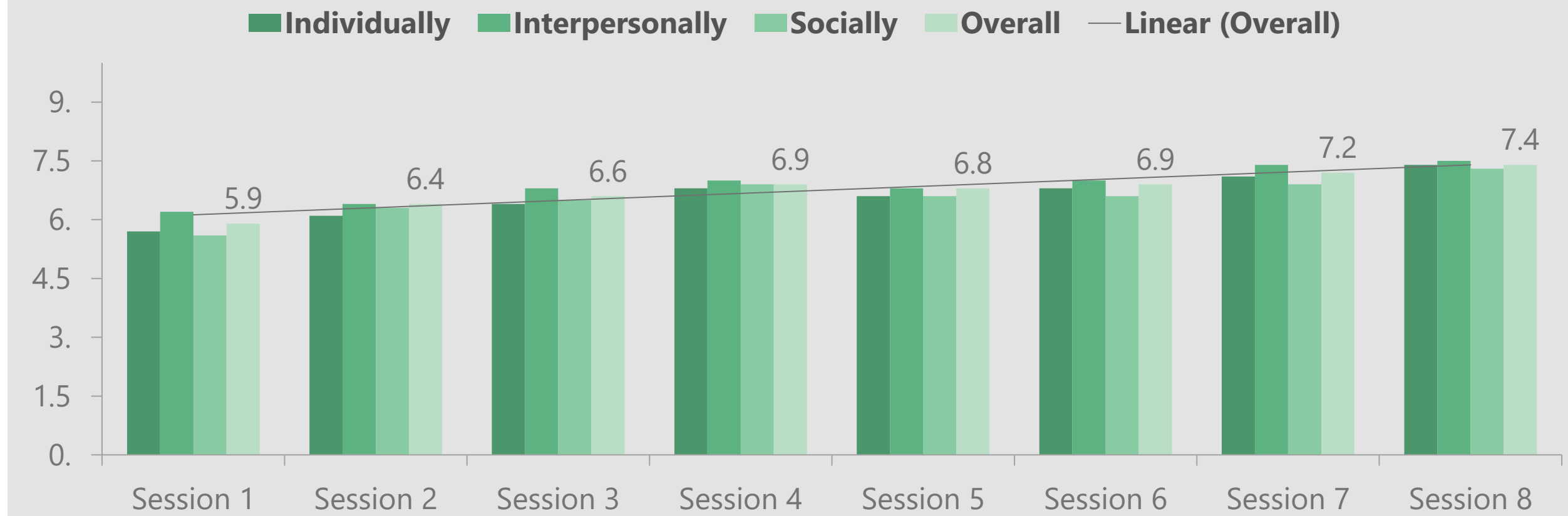
AVERAGE OUTCOMES FEEDBACK FACE TO FACE



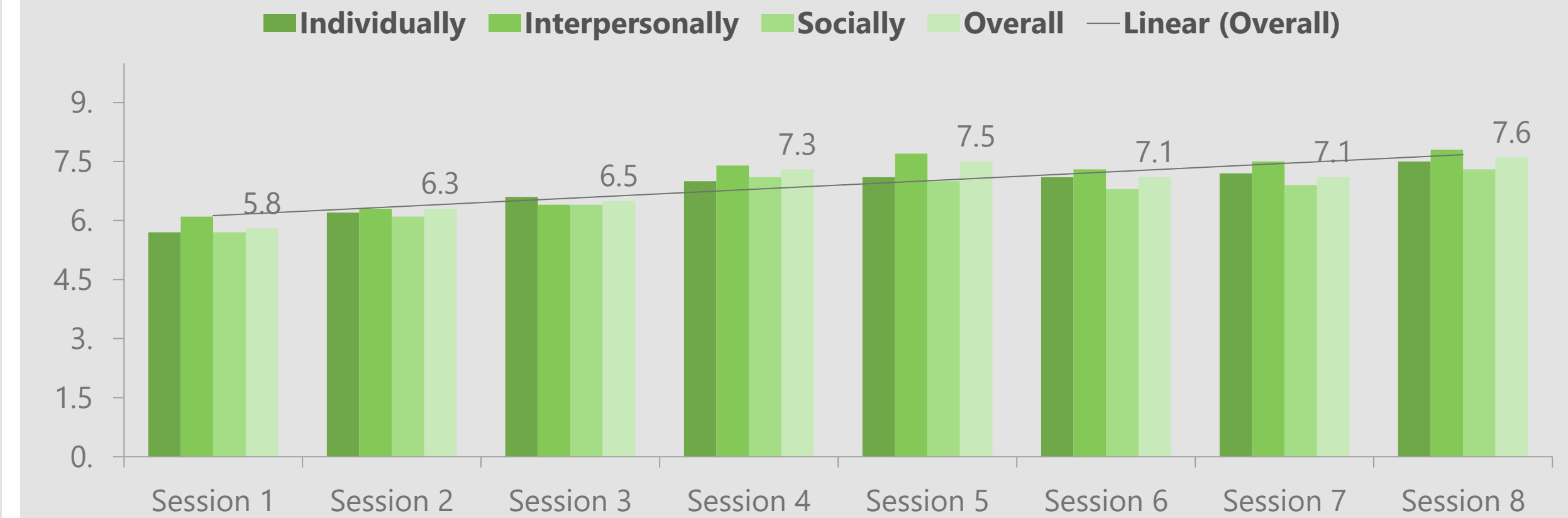
AVERAGE OUTCOMES FEEDBACK ONLINE



AVERAGE OUTCOMES FEEDBACK FREE & ONLINE



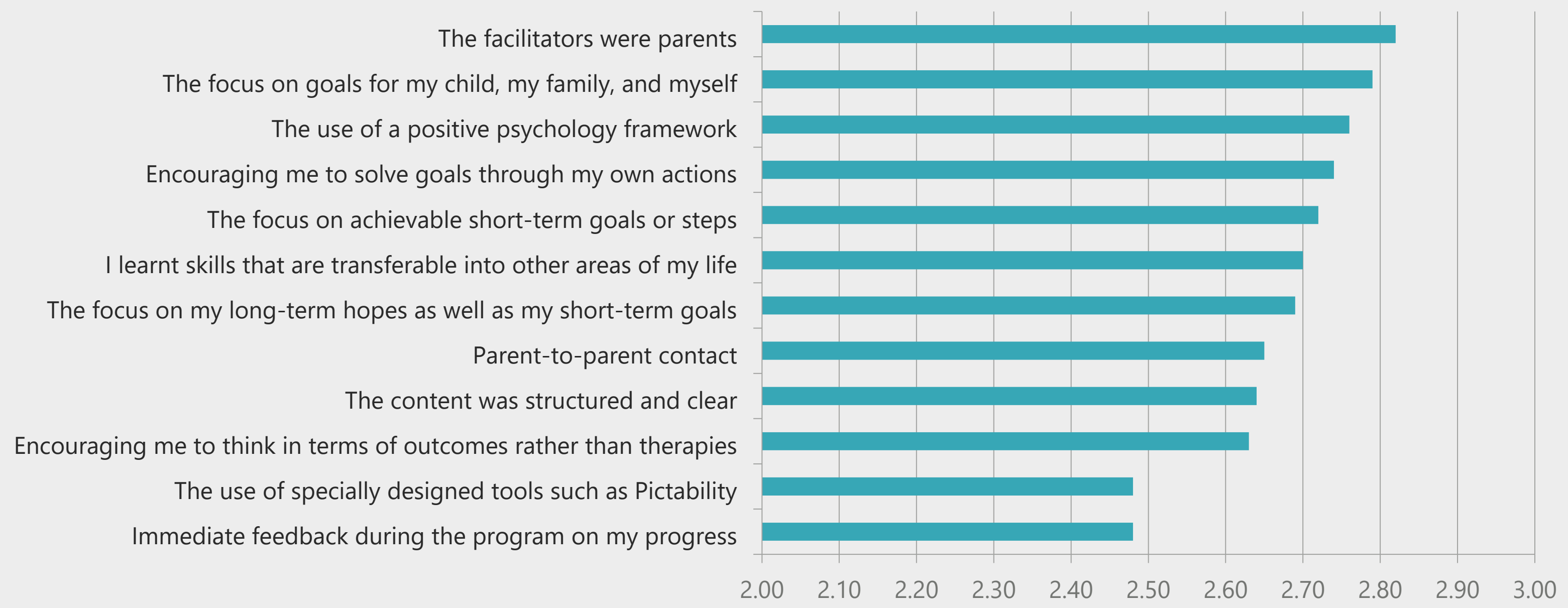
AVERAGE OUTCOMES FEEDBACK PAID



PARTICIPANTS FEEDBACK ABOUT THE PROGRAM

NOW AND NEXT PROGRAM

IMPORTANCE OF 'ACTIVE INGREDIENTS' OF THE PROGRAM BY PARTICIPANTS [MAX=3 MIN=0]



NET PROMOTER SCORE



85.6% Families rated 10 or 9 to a question "How likely are you going to recommend the program to your parent networks and friends?"

PARTICIPANT TESTIMONIALS

"Thank you to Annick and Sylvana for creating this program and the parents who continue to make this program evolve. Thank you to Peer facilitators for your mentorship. Thank you to the parents who went through this journey with us. We will be forever grateful."

"A wonderful course and I feel that the toolkit will be a gift that keeps on giving!"

"I am very grateful for this program and to our dedicated facilitators for their time, knowledge and passion in helping us looking at things from a different perspective. Thank you"

"A wonderful program for helping to visualise how to organise therapy and goals for your child. The program really helps to focus holistically on the whole family and support network around their child and makes it very manageable by breaking goals down and simplifying it in all of the areas."

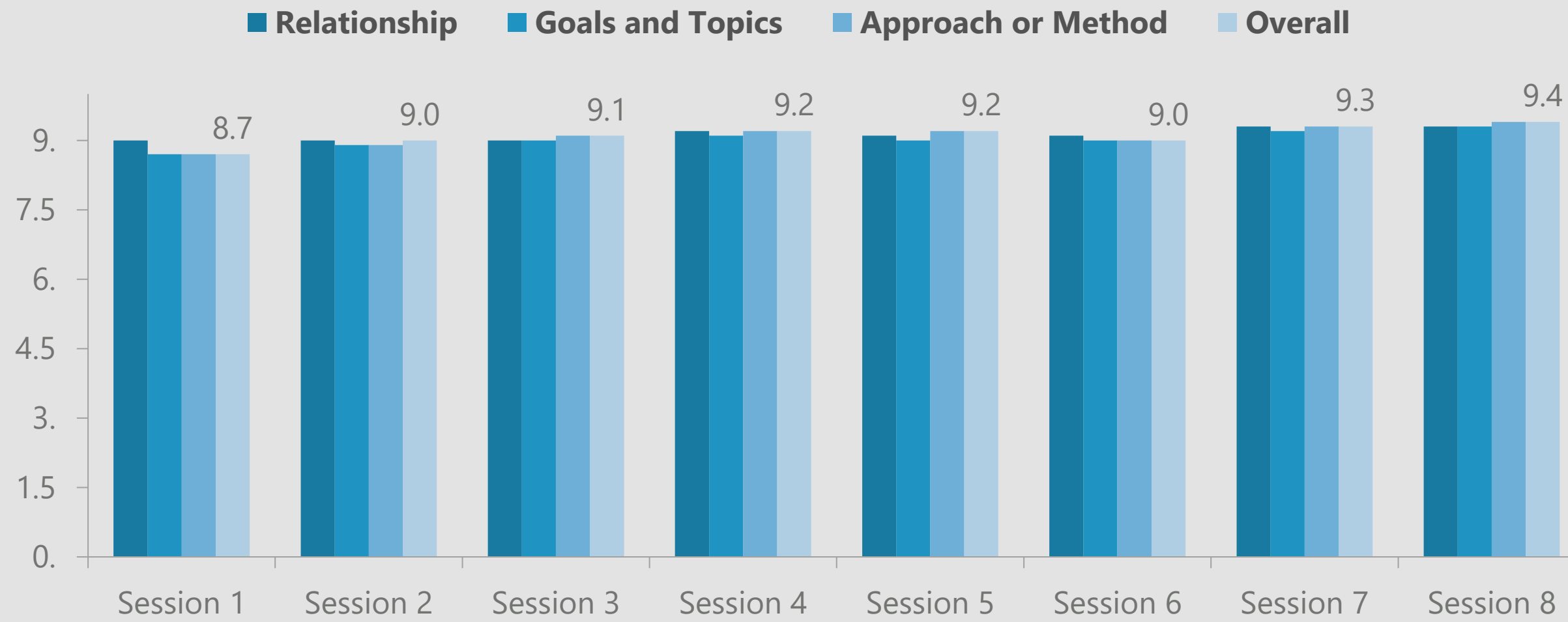
"Now and Next was everything I hoped for and more. I feel supported, empowered, and armed with all the tools I need to break things down and work more easily towards outcomes, be there for my son, my family as a unit, or for me personally. I have done a lot of work on myself over the last few years and focus on strengths and positives already, so this course just strengthened by outlook. Thank you to Peer facilitators who are knowledgeable, passionate and welcoming/warm. Come to South Australia!! :)"

SESSION RATINGS

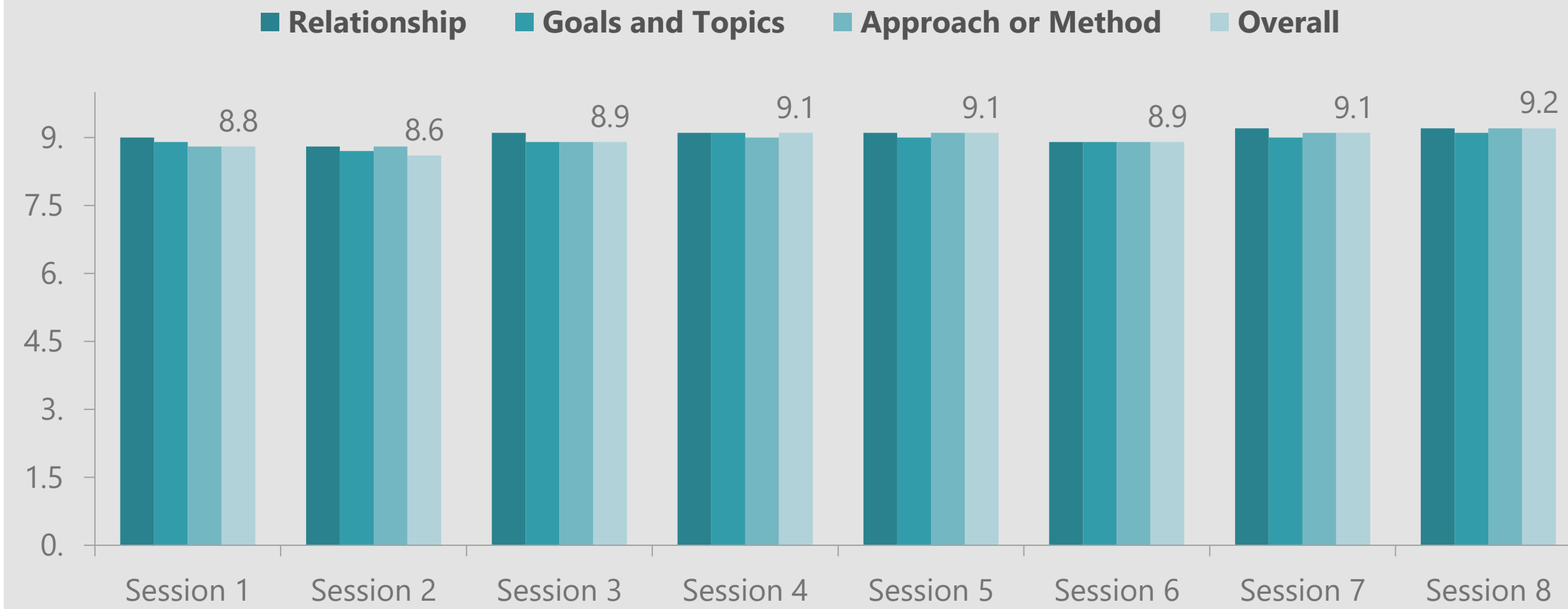
NOW AND NEXT PROGRAM

Please rate today's session by choosing the number nearest to the description that best fits your experience. 1. I felt understood, respected, and/or accepted by facilitators and/or the group; 2. We worked on and talked about what I wanted to work on and talk about.; 3. The facilitators and/or the group's approach are a good fit for me.; 4. Overall, today's group was right for me - I felt a part of the group.0=LOW 10=HIGH

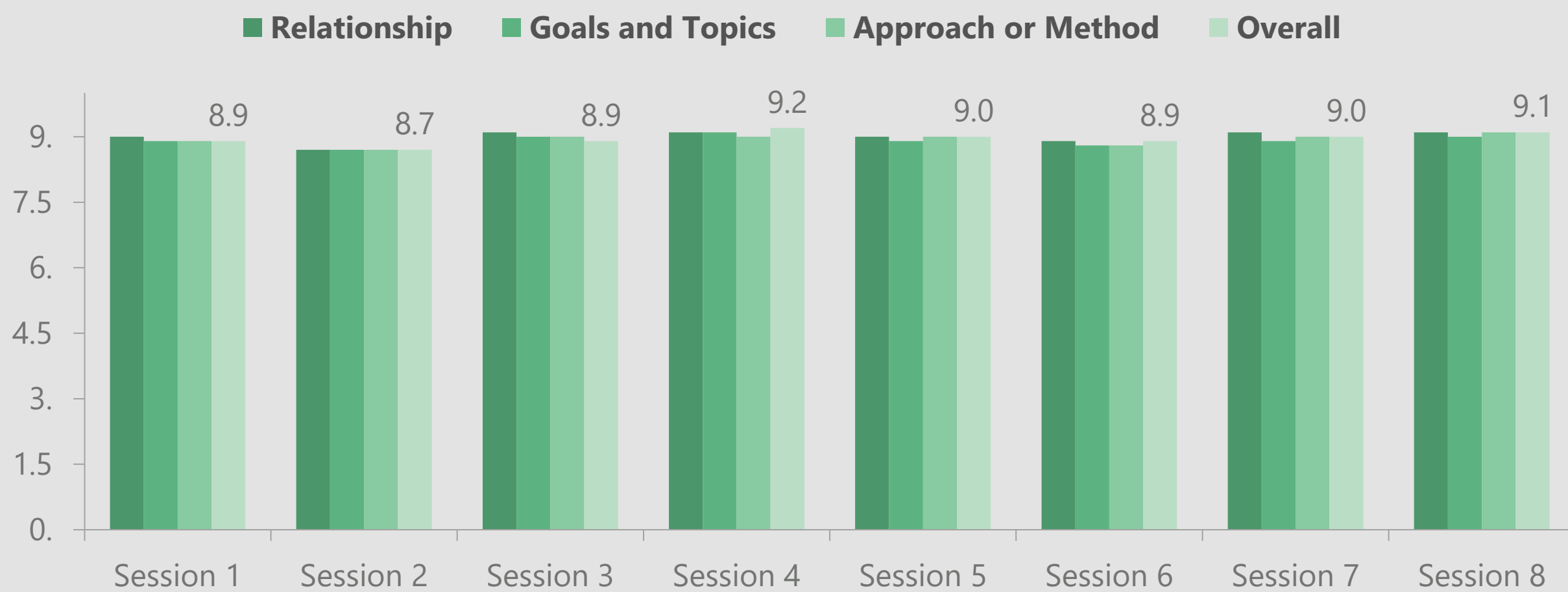
AVERAGE SESSIONS FEEDBACK FACE TO FACE



AVERAGE SESSIONS FEEDBACK ONLINE



AVERAGE SESSIONS FEEDBACK FREE & ONLINE



AVERAGE SESSIONS FEEDBACK PAID

