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## The National Disability Insurance Scheme (NDIS) Update for Families with Plumtree

### Telephone contact for NDIS transition

The National Disability Insurance Scheme (NDIS) will roll out from July 2017 in Sydney's Inner West and South East areas. Plumtree forwarded the contact details of families working with us to the National Disability Insurance Agency (in charge of the rollout) last year. You will be contacted in the coming months about transitioning to the scheme.

There will be two calls:

#### 1. NDIS eligibility call

The first call will be to confirm your child's eligibility for the NDIS. Rest assured, if your child is receiving services at Plumtree, he or she is eligible for the transition.

This short call from the NDIA will ask general questions that include:

- Your child's name and date of birth
- Your address

Callers should not request your bank account or credit card details. **Do not give out this information** over the phone if asked. You may want to ask the name of the representative, their organisation's name, contact details and a reference number (if available) for your records.

#### 2. Call to organise an NDIS planning meeting

The second call will be about organising a planning meeting:

**For children 6 years and younger**, Plumtree is now an Early Childhood Early Intervention (ECEI) Transition Provider working with the NDIS. This means we will be conducting the meeting to help you develop your first plan and join the NDIS. Expect a call from June onwards.

**For children 7 and over**, your Local Area Coordinator (LAC) will be in touch to arrange the planning meeting. LAC's work on behalf of the NDIA to collect information to support the planning process. For families living in the Inner West and Sydney regions, it is the St. Vincent de Paul Society (Vinnies). You may be offered an option to do the planning by phone. We strongly suggest organising a face-to-face meeting, so that you can stay focused and not be distracted by your children.

#### Get NDIS plan ready

Plumtree will be holding meetings and workshops on strategies for first plan readiness to help families prepare for the NDIS transition. Please follow our Facebook page or subscribe to our newsletter for updates.

#### Plumtree is here to help

We understand that many parents are concerned about the new scheme, but rest assured. We know you and your family. Plumtree will continue to keep you updated with developments and provide support about joining the NDIS. If you have any further questions, please contact Elif [elif@plumtree.org.au](mailto:elif@plumtree.org.au) or your key worker at Plumtree.